

EZ Analytics (EZA) User Guide

How do I register for an account on EZA?

- Access EZA using the following link; <https://ezanalytics.co.uk/>
- Click on the chat box function on the bottom right of the webpage.
- The chat box can be used to request an EZA account.

What is EZA?

- EZA is an online platform to help practices identify patients who may be eligible for various ICB scheme indicators as well as enabling practices to assess their performance against these indicators.
- Practices can also benchmark themselves against other practices within their PCN/borough.

What is the source of the data within EZA?

- EZA dashboard data is sourced from results of searches on EMIS Enterprise.

How often is the data on EZA updated?

- The data contained within EZA is updated twice a month, usually at the beginning and the middle of the month.

How do I find the data I need?

- Once logged in, you can access the dashboard of interest by simply clicking on the corresponding app, i.e. to access the Medicines Optimisation 2023-24 dashboard click on the Medicines Optimisation 2023-24 app.
- There are various tabs included in each dashboard. Each tab will contain a list of indicators related to the title of the tab.

How do I use EZA to find patients who may be eligible for the various ICB scheme indicators?

- Hover the mouse cursor over the graphs relating to the indicator in question.
- You will then notice a grey box appear which will include an array of information including the KPIID.
- Make a note of the KPIID for the dashboard indicator.
- Login into your practices EMIS system, then:
 1. Go to "Population Reporting".
 2. Select NHS Lambeth Enterprise Search and Reports.
 3. Click on "Find" and then type in the KPIID and click "OK". This step will locate the search for you which will show you the included or excluded patients.

Do I need to run these EMIS searches or is this done for me?

- The data contained within EZA is updated twice a month, usually at the beginning and the middle of the month.
- Should practices wish to adjust the relative run date of the search, these practices would need to copy the respective search from EMIS Enterprise into the individual practice EMIS folder.

Can users view Patient Identifiable Data (PID)?

- The users of EZA are largely broken down into two categories, practice staff and ICB staff.
- **Practice staff** – these users cannot view PID on EZA. PID can only be viewed for the individual practice's patient list. Practices within a PCN will not be able to view PID for a patient belonging to another practice within the PCN.
- **ICB staff** – these users cannot view PID on EZA and can only view the number of patients listed for each indicator at practice/PCN level.

Who do I contact if I have any queries?

- If your query relates to access to the EZA dashboard, i.e. access to dashboard click on the support tab to the left of the EZA homepage.
- If your query relates to EMIS searches e-mail lambethmedicines@selondonics.nhs.uk.

Where can I find videos and tutorials to help me use EZA?

- Videos and tutorials can be accessed using this link (<https://ezanalytics.co.uk/bi/tutorials>).