

ENCLOSURE: C

AGENDA ITEM: ICS working with people and communities strategy

## Engagement Assurance Committee

**DATE: 23 May 2022**

<b>Title</b>	<b>Working with people and communities – ICS strategy</b>	
This paper is for <b>discussion</b>		
Executive summary	<p>The attached paper outlines the Integrated Care System (ICS) strategic framework for working with people and communities.</p> <p>The ICS has set out an ambition for putting patients and the public at the heart of everything we do: actively involving local people in decision-making at every level so that we focus on what matters to local people and deliver more effective care.</p> <p>The strategic framework sets out the vision, mission and principles and three core commitments to improving how we work with local people.</p> <p>The strategic framework is being discussed at the committee, prior to being presented at the ICS executive meeting on 25 May prior to submission to NHS England on 27 May and formal approval at the first meeting on the Integrated Care Board on 1 July. However, it is to be noted that the approach to working with people and communities will continue to develop over the first year of operation of the ICS.</p>	
Recommended action for the Committee	For discussion	
Potential Conflicts of Interest	None	
Impacts of this proposal	Key risks & mitigations	A key risk is the resource needed to develop and implement the approach and ways of working across the system. However, this is an iterative process.
	Equality impact	The paper outlines the importance of working with the diverse communities across south east London to and further engagement which is needed to explore issues around trust and building relationships to further inform how the ICS works with people and communities. As part of the strategy development process, community engagement was commissioned with a focus on particular communities to raise their

		voices and issues to inform the strategy (slides 25 and 26).
	Financial impact	Resources to be identified.
Which corporate objective does this item link with? (please mark the relevant line with an x in the right hand box)	1: To ensure we commission services which meet the health and wellbeing needs of the population and reduce health inequalities	
	2: To work in partnership to maintain and improve the quality of our commissioned services, and ensure all safeguarding protections are in place	
	3: To enhance collaborative working with other health and care organisations to develop and deliver an effective ICS – able to deliver national, ICS and local objectives - with our population at the centre	X
	4: Strengthen our partnership working and develop a culture which embraces lessons learned and surfaces and embeds best practice	
	5: To secure the active participation and visibility of patients and local people, including from diverse and seldom heard groups, in the planning and design of local services	X
	6: To ensure that clinical leadership is embedded in our ways of working and our change programmes including the involvement of member practices and system partners	
	7: Develop an organisation and workforce capable of delivering the CCG's objectives and ensure members of the organisation feel valued and enjoy coming to work.	
	8: Ensure that the CCG meets its commitments with regards financial and performance improvement, maintains effective governance within the organisation and across partnerships, and optimises progress against the delivery of NHS constitutional standards	
Wider support for this proposal	Public Engagement	<p>Two public members of the EAC are members of the strategy steering group, with people with lived experience, Healthwatch and the lay member for PPI.</p> <p>Discussions at the Healthwatch South East London Patient Group – 9 November 2021.</p> <p>Discussion at the September, November 2021, January, March 2022 Engagement Assurance Committee.</p> <p>Two public engagement webinars were held on ICS development in March 2022.</p>
	Other Committee Discussion/ Internal Engagement	<p>ICS Executive – 27 October, December 2021, February and March 2022</p> <p>Working with people and communities strategy steering group – October 2021– Jan 2022</p> <p>ICS Engagement Practitioners' Network, Nov 2021, February, April and May 2022</p>

		<p>Population Health Management and Equality Executive – February 2022          CCG Equalities Committee – March, April, May 2022          South London Portfolio Board – December 2021          SEL Primary care Leadership Group – May 2022          Executive Place directors and directors meetings – April – May 2022          Lambeth Together Communications and Engagement Steering Group – April and May 2022          Healthwatch managers – regular monthly meetings and a dedicated slot at May 2022 meeting</p>
Author:	Jessica Levoir, Head of Partnerships and Rosemary Watts, AD of Engagement	
GB lead:	Joy Ellery, PPI Lay Member	
Executive sponsor:	Ben Collins, Director of System Development	