



Issue 127/ Wednesday 30 March 2022

This is the latest round-up of information for GP practices, produced by South East London CCG. Should you have any questions or need advice, contact your local borough primary care team in the first instance; they will escalate anything they can't resolve to south east London's Coronavirus co-ordination centre.

Please check for any borough-specific information, which will be attached to this bulletin by your borough primary care commissioning team.

COVID-19 testing and reporting

We are still awaiting national guidance on staff testing and access to testing kits post 1 April. In the meantime, staff are asked to continue testing regularly and accessing and reporting lateral flow tests via the national portal.

Regular antigen testing of all practice staff is critical to protect staff and patients and slow the spread of Covid-19. Staff testing is vital - even after vaccination. ALL test results regardless of outcome must be reported. Find out more [here](#) in our weekly update and below:

Staff testing: Reminder that all staff vaccinated or unvaccinated, should still be undertaking twice weekly asymptomatic testing using lateral flow test kits obtained from the .gov website (See below) and reporting ALL results on the government website. This is still needed to protect staff, colleagues, family member and patients within their care. It is advised when reporting to set up an account, this makes it quicker to report subsequent test results as previous information is pre-populated. You can also scan the QR code on the test cartridge in cases where the text is too small to read easily.

Lateral flow test kits for vaccination sites: Please note that staff and volunteers should be accessing test kits via the national government website and should be testing and reporting before attending site. Order: <https://www.gov.uk/order-coronavirus-rapid-lateral-flow-tests> and Report: [Report a COVID-19 rapid lateral flow test result - GOV.UK \(www.gov.uk\)](https://www.gov.uk/report-a-covid-19-rapid-lateral-flow-test-result). However, sites are still encouraged to hold a small supply for emergency use in cases where staff or volunteers turn up without having tested. Please let the SEL CCG Testing Team selccg.covidtesting@nhs.net know if you need any small supplies

for emergency use and we will support obtaining a small number of kits from our Local Authority Partners.

PCR kits in surgeries: Reminder that [GP practices should have a small stock of PCR kits for use in emergencies](#) for staff or patients who present with possible covid symptoms. Assistance in ordering these can be made via the Specialist Team via 119.

Changes to collection of lateral flow kits from local sites and pharmacies: Many collection sites are now requiring a 'collection code' before issuing up to 2 lateral flow test kits (7 tests in each box). The code can be obtained by [following the information on the government website](#) to obtain a collect code via text and email. Alternatively, some collection points are displaying a QR code which can be scanned to access a form which once completed will generate a collect code.

Lateral flow Instructions in other languages: SEL have successfully managed to petition for the 3 main languages used by Afghanistan's to support the many other translations already available. These can now be found on the [government website](#).

Any testing questions please contact avril.satchwell@nhs.net Head of SEL CCG Covid Testing or the wider SEL Testing Team at selccg.covidtesting@nhs.net

UK COVID-19 public inquiry

Draft [terms of reference](#) for the COVID-19 public inquiry were published on 10 March and a period of publication consultation is taking place until 7 April.

The NHS England and NHS Improvement Inquiry Team will update NHS colleagues about the inquiry and advise on preparation as soon as more information is available. In the meantime, all organisations are reminded to continue to ensure robust and comprehensive records management.

Our [FutureNHS](#) pages include helpful resources, including FAQs. Please email england.covidinquiry@nhs.net with any queries.

Expiry of Coronavirus Act – Death certification and cremation forms

Changes to death certification processes for all doctors are now in force following the expiry of the Coronavirus Act yesterday. The changes are outlined in our updated [information for medical practitioners](#).

Living with COVID-19 – testing update

Thank you for everything you and your teams have done over the last two years. Since the pandemic began, the NHS has treated 660,000 inpatients; and yet even at the height of the pandemic, there were at least two patients being treated for non-COVID-19-related reasons for every patient being treated for COVID-19.

With the pressure from COVID-19 continuing, we will be setting out in the coming weeks a way forward on several areas where guidance has evolved throughout the pandemic;

adapting the way that the NHS operates with COVID-19 in general circulation and with the virus likely to remain endemic for some time to come. This first letter sets out our approach to delivering the UK Health Security Agency's (UKHSA) advice in relation to staff and patient testing. We will keep these arrangements under review along with our partners at UKHSA.

Visit the full [Living with COVID-19 – testing update](#) to read more.

GP Updates

Reminder - Launch of SEL ICS decarbonisation guide for GP Practices

The NHS has committed that by 2040 the way that it operates will no longer have a carbon footprint. The South East London Integrated Care System is producing plans for how to make significant progress on this in the next three years.

Last week SELCCG launched the [new SEL ICS decarbonisation guide for GP Practices](#). Please read the [message](#) from Dr Andrew Parson GP Clinical Lead Bromley and Christina Windle Chief Operating Officer SEL CCG.

For more information on this and our wider sustainability plans, visit [Our Sustainability Commitment | Our Healthier South East London](#) or email sel.netzero@nhs.net

Easter Bank Holiday Pharmacies Rota 2022

Please find attached a [list of pharmacies](#) opening as part of the commissioned Rota for the Easter Bank Holiday weekend April 2022.

Saturday 16 April is not a Bank Holiday, however there will be some pharmacies who will be closed on this day. Patients can visit NHS.UK or call NHS111 if they wish to check.

Information Governance Communications

As part of the transition of London Shared Services (formerly NELCSU) staff into South East London CCG, the way you contact your Data Protection Officer will be changing. From the 1 April 2022, you should use the following email address: selccg.gpdpo@nhs.net. If you have any questions, please contact your Data Protection Officer using the above email address.

Help improve healthcare for the Armed Forces Community and their families

Guy's and St Thomas' Foundation Trust is doing some research into the healthcare experiences of the Armed Forces Community

- Our research aims to improve the patient experience and GP's understanding of the community they serve
- There is a **significant (68,000+)** Armed Forces and Veteran population in SE London so speaking to GPs is important!
- The chat should take no longer than 30minutes and we are willing to visit your GP practice or speak at one of your team meetings

The [poster](#) is available to be shared amongst your networks.

IMPORTANT UPDATE: – Time change, tQuest outage Saturday 2 April 2022

You will be aware that on Saturday 2 April Viapath will be conducting essential maintenance to the tQuest server.

Following our earlier message, to minimize disruption as much as possible, the maintenance work will now take place from **9pm until 12am** (a period of three hours) instead of from 3pm until 6pm. The tQuest system will be unavailable throughout this time.

This work is part of a programme of maintenance that is due to take place at the same time on the first Saturday of every month.

As previously communicated, it will affect any services which use tQuest across south east London, and you will not need to take any action in advance.

Thank you in advance for your patience while this work is undertaken.

PCN Support Payments

We are writing to update you that as part of the December-21 updated Network Contract DES, some of the funding from suspended 2021-22 Investment and Impact (IIF) indicators has been re-purposed as a PCN Support Payment.

All PCNs are entitled to this payment subject to a very simple confirmation from the PCN that the funds will be reinvested into primary care medical services or workforce, which PCNs can access by clicking the following link: <https://forms.office.com/r/r4GhKqkXaW>

To release this funding, we are now asking PCNs to confirm the below declaration by **Friday 8 April 2022**.

Once declared, NHS SEL CCG will then release 4 payments to the PCN for the period December 2021 - March 2022 on the next available payment run. These will appear on your statements as 4 separate payments to the PCN for ease of accounting purposes.

If PCNs are not able to meet the above deadline, then payments will be processed in the next available payment run once the declaration has been completed.

If you have any queries in relation to this payment or how to complete this declaration, then please contact england.selprimarycarequeries@nhs.net and a member of the team will be happy to support you.

Lambeth Integrated Musculoskeletal Service, (LIMS) – change in pathway

Due to restructuring within the LIMS MSK pathway, KCH are no longer accepting MSK referrals to Physiotherapy or MCATTS services. Please advise your patients that would normally be referred to them, that they will be seen at either GSTT or Crystal Palace Vita Health Group. This will not impact on the care they receive. However, if there is a strong preference to be seen at King's Hospital then they can be referred directly to them.

Cancer updates

South East London Cancer Alliance

Please find below a link to the latest version of the update, which also includes FAQs for primary care on cancer services in south east London to support GPs and patients during the pandemic. [Cancer updates for GPs 22 March 2022.](#)

NHS Oncology policy and best practice

Are you interested in the latest NHS Oncology policy and best practice?

2021 was a year of challenges for the NHS, particularly the Oncology departments. We were proud to support them virtually across 2021 and are now excited to announce the 2022 conference will be in person!

At the conference, we will be discussing the **“NHS Long Term Plan for Oncology Care”**, which sets out the following aims:

- By 2028, an extra 55,000 people each year will survive for five years or more following their diagnosis
- Introduce new forms of screening
- Introduce a new, faster standard, ensuring patients receive a definitive diagnosis
- Personalised care packages, empowering patients to have more say over the care they receive

Our face to face events provide time to meet with key sector stakeholders in an informal and relaxed atmosphere, this provides time to discuss strategic change and learn from some of the most well-respected public sector professionals in the country, all while soaking up the lovely atmosphere that our venues and audience provide.

Where and when: 8:00am, June 21, 2022, Etc Venues, 11 Portland St, Manchester, M1 3HU

Rheumatology- new referral guidance

New referral guidance is now in place for rheumatology referrals in the South East London region, covering the following trusts – Guy’s and St Thomas’ NHS Foundation Trust, Lewisham and Greenwich NHS Trust, and King’s College London NHS Foundation Trust. In keeping with the new British Society for Rheumatology referral guidance, it provides information on symptoms and signs that might suggest an underlying rheumatological diagnosis and is helpful to include in referrals.

It also provides information on when Advice & Guidance might be a more appropriate means to seek a rheumatology opinion, and which conditions we advise could be managed in the community. We have also produced guidance to aid with the management of Fibromyalgia in the community. The guidance documents are available in the DXS document repository systems for each of the SEL Boroughs.

Information from Acute Providers

A reminder from Moorfields about the A&E referral pathway for City road.

The [Bulletin](#) contains information on:

- Emergency Referrals
- Local referral Pathways
- Eye Cas Referral Map
- Virtual Emergency Triage

End of Life and Urgent Care Plans

Currently, clinicians can share End of Life and Urgent Care Plans across organisations in London via the Coordinate My Care (CMC) service. The London-wide contract for the CMC Service, hosted by the Royal Marsden, comes to an end on 31 March 2022.

In preparing for the end of the current CMC contract, South West London CCG (on behalf of London) undertook a procurement exercise for a new London Urgent Care Plan service. This procurement exercise led to the identification of a new digital provider who has been contracted to develop the Urgent Care Plan (UCP). The new UCP service is expected to go live from 1 July 2022.

In the interim period between 1 April 2022 to 30th June 2022, the CMC service functions will transfer to South West London CCG. Arrangements have been made to ensure that the current care planning functionality continues until the new Urgent Care plan goes live.

Important things to note for the interim period:

- The **current care planning application remains in use.**
- There will be **no gap in the provision of a care planning service**
- Health and care professionals are encouraged to **continue creating care plans for patients**

- From 1 April 2022 **there will be a new Helpdesk contact number and e-mail addresses** which will replace the current CMC Helpdesk.
- The **contact details for the new Helpdesk will be shared with all users of the current CMC service on 31 March 2022** and will be added to the London Urgent Care Plan website [Urgent Care Plan – NHS South West London CCG \(onelondon.online\)](#)
- The **patient facing myCMC service will no longer be available** to London patients. All patients using this service have been contacted. This change **does not affect your ability to use the clinical system** and users should continue to create care plans. But **users will see the following System Notice**, on the clinical system: *“From 1 April 2022, the patient facing myCMC service will no longer be available to London patients. Clinical users are therefore asked to approve outstanding myCMC patient requests, and NOT to enrol any more patients to myCMC. This will not affect your ability to use the clinical system and users should continue creating care plans.”*
- All other arrangements including **system training and clinical training, access to the care planning system and in-context links will continue**. More information can be found on the London Urgent Care Plan website [Frequently Asked Questions – Urgent Care Plan \(onelondon.online\)](#)
- The interim arrangements will see **no changes to who processes and stores data**. A Data Protection Impact Assessment covering the interim arrangements has been completed and signed off via local Information Governance arrangements

Next Steps

The London Urgent Care Programme, and South East London Integrated Care System, will be engaging with you all during April, May, and June to support a smooth transition to the London Urgent Care Plan service from 1 July 2022.

Published CMC plans will be automatically migrated to the London Urgent Care Plan service from 1 July. However, draft CMC plans, myCMC requests and restricted records will not be migrated.

As such, your continued support is needed to review and approve draft CMC care plans, myCMC requests and to contact patients who have a restricted record to offer the option for their care plan to be unrestricted. [Click here](#) for further details.

Seminars, events, webinars and e-learning

Online seminar TIA/stroke for primary care clinicians

GSTT interactive web seminar to give a practical overview of TIA/Stroke cases, including AF management when TIA or stroke is suspected.

Tuesday 5 April 2022 - 13.30 to 14.30. Book via link [here](#).

This talk counts for one CPD point and a certificate of attendance will be sent to you.

Webinar sessions

In IPC training, advice, and support to all staff working in GP surgeries and healthcare centres, on the following days:

GP IPC Training:

Wednesday, 6 April 2022 13:00

Wednesday, 20 April 2022 13:00

Wednesday, 4 May 2022 13:00

Wednesday, 18 May 2022 13:00

<https://www.eventbrite.co.uk/x/ipc-refresher-training-for-gp-practices-tickets-106091235742>

A weekly virtual drop-in clinic for IPC advice.

Drop-in advice clinic:

Wednesday, 13 April 2022 13:00

Wednesday, 27 April 2022 13:00

Wednesday, 11 May 2022 13:00

Wednesday, 25 May 2022 13:00

<https://www.eventbrite.co.uk/x/ipc-advice-clinic-for-gp-practices-in-london-tickets-256956944137>

'Hot Desk Support'. Please contact us at our generic mailbox at: nelcsu.ipcteam@nhs.net, if you require advice on:

- **COVID-19**
- **COVID-19 outbreaks/exposure incidents**
- **Vaccination clinics**
- **General IPC queries**

All queries will be addressed by members of the team in a timely manner.

A weekly update on national changes to IPC, which is sent to the generic COVID-19 mailboxes of the five STP areas for onward dissemination with local primary care teams.

Schwartz Round on 16 June 2022

The Schwartz Round will be "I wasn't expecting that" How an encounter with a service user / member of the public left an imprint

When: Thursday 16th June from 3.00-4.00pm

Where: Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

[Learn More](#) | [Meeting options](#)

If you attended Rounds in the past, you know the benefit they bring. If you have not, I hope information below might be helpful.

What are Schwartz rounds:

A Schwartz round is a forum where all staff, clinical and non-clinical, come together regularly to discuss the emotional and social aspects of working in an organisation that provides healthcare. They provide a safe space to give individuals an opportunity to

share their feelings and reflect. The round is inclusive and helps us recognise the different challenges of our roles.

How will this look on the day?

Three speakers will share their personal experiences for the first 20 minutes or so. We will then welcome input from other attendees.

Why should I attend it?

Rounds can help staff feel more supported in their jobs, allowing them the time and space to reflect on their roles. Evidence shows that staff who attend rounds feel less stressed and isolated, with increased insight and appreciation for each other's roles.

Is this for clinical staff only?

No. Rounds are designed for all staff. the more diverse roles, the more beneficial rounds would be.

Will I have to speak?

At the Rounds you can take active part, or you can just listen. It is up to you if you want to speak, and no one will put you on the spot. Rounds are safe space to share experiences and to listen to each other.

Where can I find out more?

There is great amount of information here: <https://www.pointofcarefoundation.org.uk/our-programmes/staff-experience/about-schwartz-rounds/#section1>

If you would like any more information please contact me, Ali alimccarthy@hotmail.co.uk or Glyn glynisberry@gbch.org.uk.

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