

ENCLOSURE: C

AGENDA ITEM: ICS working with people and communities strategy

Engagement Assurance Committee

DATE: 17 January 2022

Title	Working with people and communities – ICS strategy	
This paper is for discussion		
Executive summary	<p>The attached paper provides an update on the approach and next steps to of the development of the Integrated Care System (ICS) strategy for working with people and communities.</p> <p>The paper details the approach to community engagement with local communities to inform the development of the strategy.</p> <p>The paper also includes a revised vision, mission and operating principles following the redraft after the January committee meeting and subsequent conversations at the ICS Engagement Practitioners' Network and the CCG's Equalities Committee.</p>	
Recommended action for the Committee	For information.	
Potential Conflicts of Interest	None	
Impacts of this proposal	Key risks & mitigations	A key risk is the timescales and resource needed to develop and implement the approach and have a strategy in place strategy.
	Equality impact	The papers outlines the importance of working with the diverse communities across south east London to and further engagement which is needed to explore issues around trust and building relationships to further inform how the ICS works with people and communities.
	Financial impact	Resources to be identified.
Which corporate objective does this item link with? (please mark the relevant	1: To ensure we commission services which meet the health and wellbeing needs of the population and reduce health inequalities	
	2: To work in partnership to maintain and improve the quality of our commissioned services, and ensure all safeguarding protections are in place	

line with an x in the right hand box)	3: To enhance collaborative working with other health and care organisations to develop and deliver an effective ICS – able to deliver national, ICS and local objectives - with our population at the centre		X
	4: Strengthen our partnership working and develop a culture which embraces lessons learned and surfaces and embeds best practice		
	5: To secure the active participation and visibility of patients and local people, including from diverse and seldom heard groups, in the planning and design of local services		X
	6: To ensure that clinical leadership is embedded in our ways of working and our change programmes including the involvement of member practices and system partners		
	7: Develop an organisation and workforce capable of delivering the CCG's objectives and ensure members of the organisation feel valued and enjoy coming to work.		
	8: Ensure that the CCG meets its commitments with regards financial and performance improvement, maintains effective governance within the organisation and across partnerships, and optimises progress against the delivery of NHS constitutional standards		
Wider support for this proposal	Public Engagement	<p>Two public members of the EAC are members of the strategy steering group, with people with lived experience, Healthwatch and the lay member for PPI.</p> <p>Discussions at the Healthwatch South East London Patient Group – 9 November 2021.</p> <p>Discussion at the November 2021 and January 2022 Engagement Assurance Committee.</p>	
	Other Committee Discussion/ Internal Engagement	<p>ICS Executive – 27 October, December 2021, February 2022</p> <p>Working with people and communities strategy steering group – October 2021– Jan 2022</p> <p>ICS Engagement Practitioners' Network, Nov 2021 and February 2022</p> <p>Population Health Management and Equality Executive – February 2022</p>	
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