

ENCLOSURE: E

AGENDA ITEM: Update and creation of the new South East London ICS website

Engagement Assurance Committee

DATE: 21 March 2022

Title	Update and discussion on the creation of the new South East London ICS website	
This paper is for information and discussion		
Executive summary	<p>The attached paper provides an update on the development and build of the new Integrated Care System website for South East London.</p> <p>Slide 6 includes links to some of the website pages currently undergoing Beta testing ahead of Phase 1 launch (planned for early April). You can follow these links by pressing the 'Ctrl' button on your keyboard and clicking on the link itself.</p> <p>We welcome any opinions or feedback on the overall look and feel of the website so far, any changes to current page designs, and useful functionality/content that isn't covered already.</p>	
Recommended action for the Committee	For information and discussion	
Potential Conflicts of Interest	None	
Impacts of this proposal	Key risks & mitigations	N/A
	Equality impact	The website is being developed to ensure it is as accessible as possible.
	Financial impact	N/A
Which corporate objective does this item link with? (please mark the relevant line with an x in the right hand box)	1: To ensure we commission services which meet the health and wellbeing needs of the population and reduce health inequalities	
	2: To work in partnership to maintain and improve the quality of our commissioned services, and ensure all safeguarding protections are in place	
	3: To enhance collaborative working with other health and care organisations to develop and deliver an effective ICS – able to deliver national, ICS and local objectives - with our population at the centre	X
	4: Strengthen our partnership working and develop a culture which embraces lessons learned and surfaces and embeds best practice	

	5: To secure the active participation and visibility of patients and local people, including from diverse and seldom heard groups, in the planning and design of local services	X
	6: To ensure that clinical leadership is embedded in our ways of working and our change programmes including the involvement of member practices and system partners	
	7: Develop an organisation and workforce capable of delivering the CCG's objectives and ensure members of the organisation feel valued and enjoy coming to work.	
	8: Ensure that the CCG meets its commitments with regards financial and performance improvement, maintains effective governance within the organisation and across partnerships, and optimises progress against the delivery of NHS constitutional standards	
Wider support for this proposal	Public Engagement	User testing and focus groups on early designs. Planning on carrying out further user testing before phase 1 launch.
	Other Committee Discussion/Internal Engagement	ICS Executive, borough Local Care Partnerships.
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