

ENCLOSURE: E

AGENDA ITEM: Audit report – stakeholder engagement

Committee Title: Engagement Assurance Committee

DATE: 17 January 2022

Title	Audit report – stakeholder engagement	
This paper is for information		
Executive Summary	<p>An internal audit into stakeholder engagement was commissioned by the CCG in 2021 and was carried out by RSM in summer 2021 to review whether the CCG has effective engagement strategies in place. The audit provided the highest outcome of substantial assurance for the processes the CCG has in place to manage engagement.</p> <p>The audit has identified one low priority management action in relation to having in place a formal stakeholder map.</p>	
Recommended action for the Committee	The report is for information.	
Potential Conflicts of Interest	None	
Impacts of this proposal	Key risks & mitigations	None
	Equality impact	The audit outlines the engagement that the CCG has done around the vaccine programme and acknowledges that the CCG has engaged widely across the diverse communities of south east London (pages 4-5).
	Financial impact	None
Which corporate objective does this item link with? (please mark the relevant line with an x in the right hand box)	1: To ensure we commission services which meet the health and wellbeing needs of the population and reduce health inequalities	
	2: To work in partnership to maintain and improve the quality of our commissioned services, and ensure all safeguarding protections are in place	
	3: To enhance collaborative working with other health and care organisations to develop and deliver an effective ICS – able to deliver national, ICS and local objectives - with our population at the centre	
	4: Strengthen our partnership working and develop a culture which embraces lessons learned and surfaces and embeds best practice	
	5: To secure the active participation and visibility of patients and local people, including from diverse and seldom heard groups, in the planning and design of local services	X

	6: To ensure that clinical leadership is embedded in our ways of working and our change programmes including the involvement of member practices and system partners	
	7: Develop an organisation and workforce capable of delivering the CCG's objectives and ensure members of the organisation feel valued and enjoy coming to work.	
	8: Ensure that the CCG meets its commitments with regards financial and performance improvement, maintains effective governance within the organisation and across partnerships, and optimises progress against the delivery of NHS constitutional standards	
Wider support for this proposal	Public Engagement	The report explores and provides assurance on the CCG's approach to public engagement.
	Other Committee Discussion/Internal Engagement	Audit Committee, 16 December 2021
Author:		
Clinical lead:		
Executive sponsor:	Christina Windle, Chief Operating Officer	