

ENCLOSURE: D

AGENDA ITEM: ICS working with people and communities strategy

Engagement Assurance Committee

DATE: 17 January 2022

Title	Working with people and communities – ICS strategy	
This paper is for discussion		
	<p>The attached paper provides an update on the approach and next steps to of the development of the Integrated Care System (ICS) strategy for working with people and communities.</p> <p>The paper details the vision, mission and operating principles which have been updated following discussions at the working with people and communities steering group, the Engagement Assurance Committee, the South East London Healthwatch patient group and Engagement Practitioners Network. They will be going to the ICS executive later in the month as part of a wider paper on the ICS approach to working with people and communities.</p> <p>The paper also outlines an emerging description of the ICS, areas and approaches to engage on to inform the development of the approach different methods of engagement.</p>	
Recommended action for the Committee	The committee is asked to discuss and particularly give comments on the emerging narrative, the approach to further engagement and use of different engagement methods for different priority areas.	
Potential Conflicts of Interest	None	
Impacts of this proposal	Key risks & mitigations	A key risk is the timescales and resource needed to develop and implement the approach and have a strategy in place strategy.
	Equality impact	The papers outlines the importance of working with the diverse communities across south east London to and further engagement which is needed to explore issues around trust and building relationships to further inform how the ICS works with people and communities.
	Financial impact	Resources to be identified.

Which corporate objective does this item link with? (please mark the relevant line with an x in the right hand box)	1: To ensure we commission services which meet the health and wellbeing needs of the population and reduce health inequalities	
	2: To work in partnership to maintain and improve the quality of our commissioned services, and ensure all safeguarding protections are in place	
	3: To enhance collaborative working with other health and care organisations to develop and deliver an effective ICS – able to deliver national, ICS and local objectives - with our population at the centre	X
	4: Strengthen our partnership working and develop a culture which embraces lessons learned and surfaces and embeds best practice	
	5: To secure the active participation and visibility of patients and local people, including from diverse and seldom heard groups, in the planning and design of local services	X
	6: To ensure that clinical leadership is embedded in our ways of working and our change programmes including the involvement of member practices and system partners	
	7: Develop an organisation and workforce capable of delivering the CCG's objectives and ensure members of the organisation feel valued and enjoy coming to work.	
	8: Ensure that the CCG meets its commitments with regards financial and performance improvement, maintains effective governance within the organisation and across partnerships, and optimises progress against the delivery of NHS constitutional standards	
Wider support for this proposal	Public Engagement	Two public members of the EAC are members of the strategy steering groups, with people with lived experience, Healthwatch and the lay member for PPI. Discussions at the Healthwatch South East London Patient Group – 9 November 2021. Discussion at the November 2021 Engagement Assurance Committee.
	Other Committee Discussion/ Internal Engagement	ICS Executive – 27 October 2021 and high level paper to ICS Executive in December 2021 Working with people and communities strategy steering group – 5 October - Dec 2021
Author:	Rosemary Watts, AD of Engagement	
GB lead:	Joy Ellery, PPI Lay Member	
Executive sponsor:	Christina Windle, Chief Operating Officer	