



Issue 110/Wednesday 1 December 2021

This is the latest round-up of information for GP practices, produced by South East London CCG. Should you have any questions or need advice, contact your local borough primary care team in the first instance; they will escalate anything they can't resolve to south east London's Coronavirus co-ordination centre.

Please check for any borough-specific information, which will be attached to this bulletin by your borough primary care commissioning team.

COVID-19

Vaccinations for NHS staff entering care homes

A reminder that NHS staff who enter care homes need to show evidence that they have been vaccinated against COVID-19 or that they are exempt. Individuals can use the [NHS COVID Pass](#) to share their vaccination record or medical exemption.

Please refer to [FAQs](#) and [information](#) from the Department of Health and Social Care for more details.

Checking anaphylaxis packs

CARS continues to be notified of patients having anaphylactic reactions to COVID-19 vaccine. To mitigate this, all sites have anaphylaxis packs for use in these situations. Therefore, sites are asked to check that the equipment in their anaphylaxis packs are in good working order **every week**.

The Resuscitation Council UK, (RCUK) have published anaphylaxis guidance for vaccination settings which can be found [here](#).

Training for COVID-19 vaccinators

The London Immunisation Team, NHSE/I are still receiving incident reports on misadministration of vaccine, these can include mistakes made during the dilution process, dosing errors, administering incorrect second vaccine and faulty injection technique. Therefore, it is of vital importance that our COVID-19 vaccinator workforce receives comprehensive training and competency assessment, so that vaccines are administered safely and effectively.

To ensure that vaccinators are fully compliant we recommend that site managers and staff, read the training guidance [here](#).

You can read through this table found [here](#), from the UK Health Security Agency, which provides a useful guide on who needs what training. All sites should check this to ensure that their staff are compliant.

COVID-19 testing and reporting

Regular antigen testing of all practice staff is critical to protect staff and patients and slow the spread of Covid-19. Staff testing is vital - even after vaccination. ALL test results regardless of outcome must be reported. Find out more [here](#) in our weekly update and below:

Staff testing: Reminder that all staff vaccinated or unvaccinated, should still be undertaking twice weekly asymptomatic testing using lateral flow test kits obtained from the .gov website (See below) and reporting ALL results on the government website. This is still needed to protect staff, colleagues, family member and patients within their care. It is advised when reporting to set up an account, this makes it quicker to report subsequent test results as previous information is pre-populated. You can also scan the QR code on the test cartridge in cases where the text is too small to read easily.

Lateral flow test kits for vaccination sites: Please note that staff and volunteers should be accessing test kits via the national government website and should be testing and reporting before attending site. Order: <https://www.gov.uk/order-coronavirus-rapid-lateral-flow-tests> and Report: [Report a COVID-19 rapid lateral flow test result - GOV.UK \(www.gov.uk\)](https://www.gov.uk/report-a-covid-19-rapid-lateral-flow-test-result). However, sites are still encouraged to hold a small supply for emergency use in cases where staff or volunteers turn up without having tested. Please let the SEL CCG Testing Team selccg.covidtesting@nhs.net know if you need any small supplies for emergency use and we will support obtaining a small number of kits from our Local Authority Partners.

PCR kits in surgeries: Reminder that GP practices should have a small stock of PCR kits for use in emergencies for staff or patients who present with possible covid symptoms. Assistance in ordering these can be made via the Specialist Team via 119. Please follow the link for information. <https://www.gov.uk/government/publications/covid-19-testing-in-general-practice>

Changes to collection of lateral flow kits from local sites and pharmacies: Many collection sites are now requiring a 'collection code' before issuing up to 2 lateral flow test kits (7 tests in each box). The code can be obtained by following the information on the government website <https://test-for-coronavirus.service.gov.uk/collect-lateral-flow-kits> to obtain a collect code via text and email. Alternatively, some collection points are displaying a QR code which can be scanned to access a form which once completed will generate a collect code.

Lateral flow Instructions in other languages: SEL have successfully managed to petition for the 3 main languages used by Afghanistan's to support the many other translations already available. These can now be found on the government website: <https://www.gov.uk/guidance/covid-19-self-test-help>

Any testing questions please contact avril.satchwell@nhs.net Head of SEL CCG Covid Testing or the wider SEL Testing Team at selccg.covidtesting@nhs.net

GP updates

Ardens Manager Trial

We are pleased to inform you that Clinical Effectiveness South East London (CESEL) are participating in the latest beta trial of [Ardens Manager](#). This is in addition to the functionality already offered by Ardens Pro which launched across SEL earlier this year.

The Ardens Manager trial includes access to all National Contract dashboards free of charge until the end of April 2022. It also includes participation in the automatic upload beta trial for Ardens Manager, further information on this will be disclosed at a later date.

We hope that these dashboards will enable both your practice and PCN to visualise, track and prioritise your service and contract activity.

Prior to automatic uploads onto Ardens Manager, Ardens will be uploading practices data onto Ardens Manager via your Enterprise Search and Report unit to various areas on a monthly basis. This means that you do not have the administrative burden of manually uploading data yourselves if you do not wish to. If you wish to have more up-to-date data than monthly, you are still able to manually upload data onto the dashboards by following Ardens [support articles](#).

Practices will be contacted by Ardens directly with the next steps regarding practice-level sign-up to Ardens Manager and data sharing with CESEL. CESEL is a local, clinically led programme offering practices and PCNs support through tools and education and is funded jointly by SEL PCNS and SELCCG.

CESEL use of Ardens Manager will support quality improvement work and is NOT for performance management. CESEL will not access patient identifiable data, only aggregate data for learning and support. Practice level data will NOT be shared with commissioners. Details of the programme can be found on [Clinical Effectiveness South East London \(CESEL\) - South East London CCG \(selondonccg.nhs.uk\)](#). For any questions about CESEL please contact (selccg.clinicaleffectiveness@nhs.net).

A webinar to support you to make the most of the trial will be run on **15 December 2021 at 1pm**, and we strongly encourage you to attend – confirmation and details of how to sign up to the webinar will be circulated in the sign-up e-mail to your practices from Ardens in the coming days so please hold the date.

London Improvement Grant Fund – launch of 2022/23 process to all GP contractors

NHSE, London IG Team has issued a [letter](#) dated 26 November 2021, with details of the London Improvement Grant Fund application process for schemes, excluding building extensions, to be delivered in the 2022/23 financial year. Additional documentation consists of an [application form](#) along with a document listing some examples of [items that are eligible for funding and some that are not](#).

Practices must ensure that all sections of the attached application form are completed as incomplete submissions may not be accepted. Please also note that no other application forms will be accepted.

Application forms must be accompanied by a letter of support from your CCG for the specific practice and scheme detailed in the application form.

Please also note that completed application forms must be submitted by email England.LondonIGFund@nhs.net no later than **5pm on Friday 11 February 2022**.

Applications received after this date or sent to any other address may not be accepted.

Procurement of a care planning application for London – update

Following the procurement process which took place from July to September 2021, a new supplier has been recommended to provide a care planning application for London. The new application will replace the current application and service provided by Coordinate My Care, for which the contract expires on 31st March 2022.

We appreciate that there have been delays to the announcement of the recommended provider. The contract and a detailed implementation plan for transition from CMC to the new solution is currently being finalised. As soon as this is complete, an announcement of the new provider will be communicated to all stakeholders. This will be supplemented by an FAQs document and implementation roadmap.

Despite the delay in sharing this information, the designing, building, testing and implementation of the new care planning application is progressing at a considerable pace.

We apologise for any concern that this may have caused, and we thank you for your understanding and patience while the contract is finalised.

If you would like to receive updates relating to the programme, please email: ucp.programme@swlondon.nhs.uk.

Adrenaline auto-injectors: reminder for prescribers to support safe and effective use

Emerade® 300 and 500 micrograms adrenaline auto-injector pens are now available on the market and advice and has been issued by the [MHRA](#) to support safe prescribing of this medicine.

The advice to healthcare professionals includes:

- Follow advice in the [Summary of product Characteristics](#) (see section on dosing considerations) for each adrenaline auto-injector
- Remind patients to follow existing advice to always carry 2 in-date adrenaline auto-injectors with them and to replace them before they expire.
- Provide patients and their caregivers with training and advice specific to their prescribed adrenaline auto-injector. In addition, encourage them to order a trainer device from the manufacturer to ensure they are familiar with using their auto-injector.
- Always report suspected adverse drug reactions or defective medicines to the [Yellow Card Scheme](#).

Please see the link to the [MHRA website](#), for further guidance that health care professionals are asked to give to patients. The website also provides detailed information relating to the differing brands available and their dosing considerations.

Pathology Services for Bexley, Greenwich and Lewisham

The transfer of pathology services for GPs took place on 12 November 2021 and the service is now provided by Viapath. Given the change of provider, in order to maintain existing clinical information sharing, a system has been developed which will securely share relevant results from Viapath to LGT clinical systems. This is to ensure LGT have the appropriate pathology results information available to them for direct care purposes.

The sharing of data is taken extremely seriously by all parties and all relevant security measures have been put in place to ensure that patient data is kept safe and only shared for direct care purposes. The results data shared is the same as previously provided by LGT, however given the change of we felt it important to make you aware.

Please contact vanda.clarke@nhs.net if you would like any more information.

HEAL-D diabetes course for people of African and Caribbean heritage, living with diabetes

From 6 December 2021, Diabetes Book & Learn will be offering a bespoke self-management group education course for people with type 2 diabetes from African and Caribbean communities. Delivered online via video conference over seven weekly two-hour sessions.

Referrals to HEAL-D can be made using the Diabetes Book & Learn referral form within DXS/EMIS and Vision. Once fully completed please email the form to Diabetes.booking@nhs.net or via the webform at www.diabetesbooking.co.uk/refer.

[Read](#) further information.

Referrals to out-patient, hospice and community palliative care services throughout London

The form to refer patients of all ages to out-patient, hospice and community palliative care services throughout London has changed. The new electronically editable pan-London referral form available as both [PDF](#) and [word](#) documents and can also be accessed using the following link: [NHS England and NHS Improvement London » End of Life Care](#).

GSTT palliative care team will continue to accept the old version of the form **up to 1 Feb 2022** but thereafter will only process referrals on the new form.

For any GSTT related queries please call 02071884754 or email gst-tr.gstt-palliativecare@nhs.net.

Information from Acute Providers

Help us keep hospital patients safe

Our local hospitals are finding that a number of patients and visitors are unaware of important measures that are in place to keep patients, visitors and NHS staff safe from Covid.

We would be grateful if you could help by advising anyone requiring acute care to wear a face covering when they come to hospital for treatment (unless they are clinically exempt). Please also advise them that local hospitals have visiting guidelines for patients, families and friends to prevent overcrowding.

Full details of these guidelines can found on the hospitals' websites.

Consultant Connect advice line for General Paediatrics – service extends hours

From 1 July 2021, the advice line at Guy's and St Thomas' will be available from 9:00 to 19:00, Monday to Friday. Please call for urgent advice. Non-urgent advice is available via ERS or through your PCN child health team.

Cancer updates

Updated - South East London Cancer Alliance

Please find below a link to the latest version of the update, which also includes FAQs for primary care on cancer services in south east London to support GPs and patients during the pandemic.

[Cancer updates for GPs \(1 November 2021\)](#)

Online seminars, webinars, and e-Learning

COVID-19 vaccine equalities connect and exchange webinar

Frontline teams from a range of settings will share their practice, learning and insights related to the current priorities and emerging challenges to ensuring equality within the delivery of the COVID-19 vaccination programme.

- Thursday 2 December 2021 - 1.30 pm.

Register your place [here](#).

Managing hypertension in primary care

Identifying and treating people with hypertension is a national clinical priority and where the greatest reductions in premature mortality can be made.

- Thursday 2 December 2021 – 5.00 to 6.30 pm.

[Register](#) to join this webinar which will update on progress and share tools and resources to support best practice and implementation of the [cardiovascular disease DES specification](#).

Proposed new way of accessing dermatology services: focus group for patients across south east London

NHS SEL CCG and SEL NHS Dermatology Network (Guy's and St Thomas' NHS Foundation Trust, King's College Hospitals NHS Foundation Trust, and Lewisham and Greenwich Hospitals) are proposing a new way of pathway for patients accessing diagnostics concerning skin lesion(s), such as a mole.

We are holding two online focus groups in December where we will discuss the proposed tele-dermatology pathway and patient's experiences of dermatology diagnostics and services to inform its development and we are inviting people from south east London who fit the following criteria:

- aged 16 – 60
- have attended their GP, or dermatology community service or dermatology hospital service with a concerning skin lesion e.g. mole
- have accessed services within the past 6 months
- have accessed services provided within south east London (Bexley, Bromley, Greenwich, Lambeth, Lewisham, Southwark)

Dates are as follows:

- Tuesday 7 December 2021 – 1.00 to 2.00.

Register for a place [here](#).

- Thursday 9 December 2021 – 18.00 to 19.00.

Register for a place [here](#).

The Microsoft Teams link will be sent to you [via e-mail on the day before the event](#).

King's Health Partners Primary Care Webinar – Prehabilitation

This webinar looks at prehabilitation – a programme of support and advice that helps patients get ready for cancer treatment in a way that optimises their care and helps deliver better outcomes.

Miss Stephanie Fraser, Dr Ramai Santhirapala, Dr Esther Appleby and Samantha Tordesillas will be addressing the topic.

- Wednesday 8 December 2021 – 1.00 to 2.00.

Register for a place [here](#).

Schwartz Round: challenges faced in Primary Care

GSTT are running a Schwartz Round on the challenges faced in Primary Care and the GP team in the Emergency Department at St Thomas'. Schwartz Rounds are a safe reflective space for healthcare staff to discuss the emotional challenges that we face and support each other. Attendees at SR's are half as likely to suffer with work related stress and anxiety.

- Wednesday 8 December 2021 – 1.30.

For more info on [Schwartz](#). Email your interest to Anna.Rowland@gstt.nhs.uk, this round is virtual and a link will be sent closer to the time.

Paediatric prescribing principles for primary care clinicians

GSST invite you to a one-hour lunchtime webinar which will focus on:

- Resources to support safe prescribing of medicines for children in primary care
- Formulation choice – are liquid medicines always necessary?
- Prescribing unlicensed specials and cost-effective medicines use

- Friday 10 December 2021 - 1.30 to 2.30.

This event attracts one CPD point.

Register for a place [here](#).

for General Practice Workshop – second date added

Due to popularity an extra interactive workshop will be co-delivered by the North West Workforce and the Local Knowledge and Intelligence Service North West teams from the Office for Health Improvement and Disparities. Fingertips is Public Health England's comprehensive and user-friendly platform for health informatics and contains the most up to date health data for your area.

This session is an introduction to Fingertips to support primary care and general practice to identify the health needs of its populations. The session is aimed at GPs, nurses and practice managers, PCN teams but anyone is welcome to join. GP and medical trainees will also find this valuable for completing health needs assessments as part of their studies. The session is also aimed at CCG/ICS and wider PCN staff.

- Friday 17 December 2021 – 10.30 to 11.15.

For more information read [here](#), to register for a place [here](#).

Resources

Clinical Effectiveness South East London (CESEL): Clinical Guides

The CESEL borough-based clinical leads have recently completed producing their first tranche of clinical guides. CESEL guides are informed by local and national evidence and describe the needs of our local population. The first tranche of guides are located [here](#).

The team will be building on the imminent release of the guides by delivering borough-based education events and reaching out to practices and PCNs to develop and deliver tailored support.

To find out more about how CESEL can support your practice or PCN please email the [support team](#) or reach out to your local borough-based clinical lead/s.

Lipid management educational webinar recordings

The recordings for the Lipid management educational webinars are now available on the SEL CCG GP [website](#).

Thank you to everyone who attended these webinars and for the questions that were submitted. If you require any further information, please contact Rachel.howatson@nhs.net (CVD pharmacist for SEL).

Staff Respect Materials

NHSE/I has produced materials and guidance for use in primary care settings to encourage patients to treat NHS staff with respect by 'social norming' this behaviour.

Materials, including posters, digital screen images and social media assets are available from [Campaign Resources](#).

Please use and share these materials widely. The assets are part of a package of measures designed to help and support NHS staff, which includes [wellbeing resources and support for managing patients available via FutureNHS](#). You will need to register for a FutureNHS account to access this link.

2021 Learning Disability Big Health Week - Microsoft Teams background

People in south east London with learning disabilities will be able to take part in another online week-long '[Big Health Week](#)' from Monday 6 December to Friday 10 December. For more information see the [news release](#) for the event. Register a place [here](#).

To help promote the event staff can use this [background image](#) on Microsoft Teams. We cannot stress enough our gratitude to everyone who has supported us in bring together the event and all organisations and professionals delivering these wonderful sessions.

Easier to use GP websites – new resource from Bexley Mencap

Bexley Mencap has developed a top tips guide for GP practices to make their websites more accessible for people with learning disabilities. [Read](#) for more information.

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