

# ONE BROMLEY

## BROMLEY SERVICE DIRECTORY FOR PRIMARY AND COMMUNITY SERVICES

SERVICE	HOW TO REFER/BOOK	DESCRIPTION	MORE INFORMATION
<b>GP Access hubs (BGPA)</b> To support winter pressures, an additional 500 appointments are available each week from 1.12.21 to 31.3.22	Book patients in using EMIS.	<b>Weekday 4pm to 8pm</b> Allocated appointments available each weekday. Any unused appointments released to all after 2pm. <b>Weekend 8am to 8pm</b> Virtual appointments bookable from Monday and face to face from Thursday each week.	GP Access Hubs – Bromley GP Alliance <a href="http://www.bromleygpalliance.org/services/gp-access-hubs/">www.bromleygpalliance.org/services/gp-access-hubs/</a>
<b>Rapid response (BHC)</b>	GP referral by phone on <b>020 8315 8722</b> . Referrals can be made using the Referrals Optimisation Protocol: Community/Referrals/Bromley HealthCare Single Point of Entry Form.	Two hour or same day crisis response, 8am-8pm, seven days a week, from an advanced clinician to assess, treat, and arrange follow up in patient's own home.	<a href="http://www.bromleyhealthcare.org.uk/explore-our-services/medical-response-team/">www.bromleyhealthcare.org.uk/explore-our-services/medical-response-team/</a>
<b>Rapid access to therapy team (BHC)</b>	GP referral via EMIS. Referrals can be made using the Referrals Optimisation Protocol: Community/Referrals/Bromley HealthCare Single Point of Entry Form.	Provision of urgent therapy services so patients can remain at home and avoid hospital attendance.	<a href="http://www.bromleyhealthcare.org.uk/explore-our-services/rapid-access-therapy-team-ratt/ratt-leaflet/">www.bromleyhealthcare.org.uk/explore-our-services/rapid-access-therapy-team-ratt/ratt-leaflet/</a>
<b>Community health services (BHC)</b>	GP referral via EMIS. Referrals can be made using the Referrals Optimisation Protocol: Community/Referrals/Bromley HealthCare Single Point of Entry Form.	<b>Includes:</b> <ul style="list-style-type: none"> <li>Community nursing</li> <li>Falls and Fracture Prevention</li> <li>Bladder and Bowl</li> <li>Community Therapy (SLT, physio and OT)</li> <li>Dietetics</li> <li>Podiatry</li> </ul>	<a href="http://www.bromleyhealthcare.org.uk/explore-our-services/community-teams/">www.bromleyhealthcare.org.uk/explore-our-services/community-teams/</a>
<b>Mental Health crisis line (Oxleas)</b>	<b>Phone numbers for GPs:</b> Bromley East Primary Care Plus <b>01689 892300</b> or Bromley West Primary Care Plus <b>020 8659 2151</b>	Telephone crisis line available 24 hours a day to individuals and their families/carers.	Patients can call directly on <b>0800 330 8590</b> <a href="http://www.oxleas.nhs.uk/advice-and-guidance/how-to-get-help/">www.oxleas.nhs.uk/advice-and-guidance/how-to-get-help/</a>
<b>Community based services for vulnerable residents (Bromley Well)</b>	Direct access by patients by calling <b>0808 278 7898</b> . Referrals can be made using the Referrals Optimisation Protocol: Community Services/Bromley Well/Referrals/Bromley Well Referral Form.	<ul style="list-style-type: none"> <li>Long term health condition support services</li> <li>Handy person service</li> <li>Carer support services</li> </ul>	<a href="http://www.bromleywell.org.uk">www.bromleywell.org.uk</a> <a href="mailto:spa@bromleywell.org.uk">spa@bromleywell.org.uk</a>
<b>Community palliative care service (St Christopher's Hospice)</b>	Refer by phone on <b>020 8768 4500</b> . Referrals can be made using the Referrals Optimisation Protocol: Palliative Medicine > Referrals > St Christophers Palliative Care Referral Form.	Supports people with advanced cancer and illnesses to remain at home and live well.	<a href="http://www.stchristophers.org.uk/patients/homecare">www.stchristophers.org.uk/patients/homecare</a>
<b>Choose home (St Christopher's Hospice)</b>		Short, rapid intervention to bridge the gap of care and enable palliative patients to remain at home.	
<b>Community Covid management Service (BHC)</b>	Refer by phone on <b>020 8285 6198</b> . Referrals can be made using the Referrals Optimisation Protocol: COVID-19/Referrals/COVID-19 Management Service	Daily virtual monitoring of Covid+ patients and their symptoms.	
<b>Post Covid Community aftercare (BHC)</b>	Refer via EMIS. Referrals can be made using the Referrals Optimisation Protocol: COVID-19/ Referrals/Post-COVID Assessment Service.	Integrated service for those experiencing long term health effects of Covid infection.	
<b>GP locum bank (Versatile GP and BGPA)</b>	<a href="http://www.versatilegp.com/">www.versatilegp.com/</a> – email <a href="mailto:gillian.kyei@nhs.net">gillian.kyei@nhs.net</a> <a href="http://www.bromleygpalliance.org/primary-care-locum-staff-bank/">www.bromleygpalliance.org/primary-care-locum-staff-bank/</a> email <a href="mailto:broccg.bgpacomms@nhs.net">broccg.bgpacomms@nhs.net</a>	Help with finding GP cover for sickness and holiday.	

### Lateral Flow Test (LFT)

To help contain the spread of Covid-19 please order and report LFT tests on the GOV.UK website.

### Personal Protective Equipment (PPE)

Be sure to have sufficient stocks of PPE in readiness for winter. You can order PPE from the government portal, Practice Managers will hold the login details.