



Issue 109/Wednesday 24 November 2021

This is the latest round-up of information for GP practices, produced by South East London CCG. Should you have any questions or need advice, contact your local borough primary care team in the first instance; they will escalate anything they can't resolve to south east London's Coronavirus co-ordination centre.

Please check for any borough-specific information, which will be attached to this bulletin by your borough primary care commissioning team.

COVID-19

Third primary COVID-19 vaccine dose for eligible cancer patients

NHSE/I have issued a letter dated 17 November 2021, regarding third primary Covid-19 vaccine dose for eligible cancer patients.

[Read](#) for further information.

Vaccine Ordering and delivery over the Christmas period

All sites must place their vaccine orders via the Ordering Platform by 8am on each cut-off day in order to guarantee delivery. Please ensure you complete the process in full, as failure to do so will prevent your delivery from taking place.

Order cut-offs for deliveries between Christmas and New Year will be earlier. Please be aware that the revised Christmas order deadlines will not be visible on the Ordering Platform, it will still show the standard cut-offs. However, these revised dates will be strictly adhered to.

- Deliveries will be made as per the standard fixed delivery schedule for the week commencing 20 December, including Christmas Eve - Friday 24 December.
- Deliveries made to sites on **Monday 20 and Tuesday 21 December, will cover both the w/c 20 December and w/c 27 December**. Max caps for the 20 and 21 December orders, will be increased to allow sites to place a double order to cover both weeks. Order cut-off for this double delivery will be **8am 17 December**.
- Over the Christmas and New Year Bank Holidays, there will no deliveries or order processing between Saturday 25 December and Tuesday 28 December 2021; and also between Saturday 1 January and Monday 3 January 2022.

- Deliveries due on 29, 30 and 31 December will all take place as per the standard fixed delivery schedule, including New Year's Eve.
- All sites due a delivery on 3 January, will receive their orders early on either Thursday 30 or Friday 31 December. Confirmation of the exact day and estimated times for deliveries to impacted sites will be released no later than Wednesday 29 December.
- For deliveries on Tuesday 4 and Wednesday 5 January orders must be placed by 8am on Thursday 30 December.

Please take note of these changes and be prepared for the break in deliveries and to order accordingly.

See [calendar view of Christmas ordering and deliveries to LVS sites](#).

Emergency orders of consumables/equipment and new site set-ups over Christmas and New Year:

The delivery of consumables or equipment, including emergency items, will not take place between the 25 and 28 December and between 1 and 3 January.

Sites requiring an emergency item between 29 and 31 December should contact the Unipart customer service helpdesk, who will arrange for the item to be delivered as soon as possible.

There will be no site setup activity during the week commencing 27 December. Site setups will recommence from Tuesday 4 January.

Unipart Customer Service Helpdesk Christmas and New Year Opening Hours:

Unipart Customer Service Helpdesk will be open but operating with a reduced team on Friday 24 December and between Tuesday 28 and Friday 31 December.

The helpdesk will be closed between Saturday 25 and Monday 27 December and Saturday 1 and Sunday 2 January, with only a limited out of hours response. During closed period, the phones will be redirected to the out of hours service, which will only offer a very limited service.

Normal opening hours of 07:00 to 19:00 will resume on Monday 3 January.

Date	Status	Comments	Contact details for this day
Friday 24 December	Open	Reduced team to support any emergency deliveries or queries	07:00 to 19:00 0800 678 1650 CS@nhsvaccinesupport.com 0800 678 1650
Saturday 25 / 26 /27 December	Closed	Redirected to limited out of hours service	0800 678 1650
28 – 31 December	Open	Reduced team to support any emergency deliveries or queries	07:00 to 19:00 0800 678 1650 CS@nhsvaccinesupport.com 0800 678 1650
Saturday 1 and 2 January 2022	Closed	Redirected to limited out of hours service	0800 678 1650

Monday 3 January	Open	Normal opening for all queries	07:00 to 19:00 0800 678 1650 CS@nhsvaccinesupport.com 0800 678 1650
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COVID-19 waste management standard operating procedure

NHSE/I has issued updated [COVID-19 waste management standard operating procedure](#) which sets out the approach for all healthcare facilities, including primary care and testing facilities. Please refer to this document, version six, rather than earlier versions which may be saved locally.

COVID-19 testing and reporting

Regular antigen testing of all practice staff is critical to protect staff and patients and slow the spread of Covid-19. Staff testing is vital - even after vaccination. ALL test results regardless of outcome must be reported. Find out more [here](#) in our weekly update and below:

Staff testing: Reminder that all staff vaccinated or unvaccinated, should still be undertaking twice weekly asymptomatic testing using lateral flow test kits obtained from the .gov website (See below) and reporting ALL results on the government website. This is still needed to protect staff, colleagues, family member and patients within their care. It is advised when reporting to set up an account, this makes it quicker to report subsequent test results as previous information is pre-populated. You can also scan the QR code on the test cartridge in cases where the text is too small to read easily.

Lateral flow test kits for vaccination sites: Please note that staff and volunteers should be accessing test kits via the national government website and should be testing and reporting before attending site. Order: <https://www.gov.uk/order-coronavirus-rapid-lateral-flow-tests> and Report: [Report a COVID-19 rapid lateral flow test result - GOV.UK \(www.gov.uk\)](https://www.gov.uk/report-a-covid-19-rapid-lateral-flow-test-result). However, sites are still encouraged to hold a small supply for emergency use in cases where staff or volunteers turn up without having tested. Please let the SEL CCG Testing Team selccg.covidtesting@nhs.net know if you need any small supplies for emergency use and we will support obtaining a small number of kits from our Local Authority Partners.

PCR kits in surgeries: Reminder that GP practices should have a small stock of PCR kits for use in emergencies for staff or patients who present with possible covid symptoms. Assistance in ordering these can be made via the Specialist Team via 119. Please follow the link for information. <https://www.gov.uk/government/publications/covid-19-testing-in-general-practice>

Changes to collection of lateral flow kits from local sites and pharmacies: Many collection sites are now requiring a 'collection code' before issuing up to 2 lateral flow test kits (7 tests in each box). The code can be obtained by following the information on the government website <https://test-for-coronavirus.service.gov.uk/collect-lateral-flow-kits> to obtain a collect code via text and email. Alternatively, some collection points are displaying a QR code which can be scanned to access a form which once completed will generate a collect code.

Lateral flow Instructions in other languages: SEL have successfully managed to petition for the 3 main languages used by Afghanistan's to support the many other

translations already available. These can now be found on the government website:
<https://www.gov.uk/guidance/covid-19-self-test-help>

Any testing questions please contact avril.satchwell@nhs.net Head of SEL CCG Covid Testing or the wider SEL Testing Team at selccg.covidtesting@nhs.net

GP updates

Referrals to out-patient, hospice and community palliative care services throughout London

The form to refer patients of all ages to out-patient, hospice and community palliative care services throughout London has changed. The new electronically editable pan-London referral form available as both [PDF](#) and [word](#) documents and can also be accessed using the following link: [NHS England and NHS Improvement London » End of Life Care](#)

GSTT palliative care team will continue to accept the old version of the form **up to 1 Feb 2022** but thereafter will only process referrals on the new form

For any GSTT related queries please call 02071884754 or email gst-tr.gstt-palliativecare@nhs.net

Information from Acute Providers

Consultant Connect advice line for General Paediatrics – service extends hours

From 1 July 2021, the advice line at Guy's and St Thomas' will be available from 9:00 to 19:00, Monday to Friday. Please call for urgent advice. Non-urgent advice is available via ERS or through your PCN child health team.

Cancer updates

Updated - South East London Cancer Alliance

Please find below a link to the latest version of the update, which also includes FAQs for primary care on cancer services in south east London to support GPs and patients during the pandemic.

[Cancer updates for GPs \(1 November 2021\)](#)

Online seminars, webinars, and e-Learning

Keeping well in primary care

Keeping Well South East London, the SLAM initiative launches the new chat forum to connect health care, social care and community.

- Thursday 25 November 2021 – 11.00 – 12.00.

This online event will be sharing practical guidance on physical and mental health in and out of the workplace. We'll be launching the 'Keeping Well South East London' forum, a collaboration with South London and Maudsley NHS Foundation Trust. This is an online interactive, inclusive space created for you to chat to your peers and colleagues - to support each other. A place where we can chat, be open, celebrate everything that we do.

For further information and to register for a place click [here](#).

Fingertips for General Practice Workshop

This interactive workshop will be co-delivered by the North West Workforce and the Local Knowledge and Intelligence Service North West teams from the Office for Health Improvement and Disparities.

- Wednesday 8 December 2021 – 10.30 to 11.15.

For more information [read](#) here, to register for a place [here](#).

Information assets - Data Security and Protection Toolkit (DSPT) - Data Protection Officer session

The next Data Protection Officer session will focus on *Information Assets and data flows* for the DSPT standards one.

- Wednesday 8 December 2021 - 12:30.

This meeting provides an opportunity for GP practices across SEL to gain further information and templates relating to the DSPT. This session aims to enhance the knowledge and skills relating to information governance and aid completion of the DSPT in a timely manner throughout the year.

If you would like to attend, please contact nelcsu.information-governance@nhs.net

Please ensure you quote in the subject heading: Invite required to attend the DPO session 8 December – NHS SEL CCG and include the GP practice name in the heading.

Kings - What Matters Most: Patient Outcomes Online Learning Event

Diabetes Outcomes

- Wednesday 15 December 2021 - 13:00 - 14:00.

The online event will be chaired by Dr Caroline Elston, Site Medical Director for DH and will focus on Diabetes Outcomes.

Presentations will include:

- Diabetes Outcomes Introduction - Dr David Hopkins, Director, KHP Institute for Diabetes, Endocrinology and Obesity in Diabetes
- H2O Project - Dr David Hopkins, Director, KHP Institute for Diabetes, Endocrinology and Obesity in Diabetes
- NaDIA - Dr Omar Mustafa, Consultant physician in Diabetes
- Diabetes Data Warehouse - Dr David Hopkins, Director, KHP Institute for Diabetes, Endocrinology and Obesity in Diabetes

The event is open to all staff and will be useful in terms of methodology and approach for all speciality areas. There will be a Q&A session towards the end of the event.

Register for a place [here](#).

Kooth and Qwell webinar for GPs, nurses and health professionals

Kooth and Qwell is a web-based service which provides a safe and secure means of accessing mental health and wellbeing support for young people and adults. Join this webinar to explore the website and learn more about the services offered.

- Thursday 13 January 2022 - 12.00 to 13.00.

Register for a place [here](#)

Cancer in the Community Training Programme - 2022

Cancer in the community training programme which will be launched in January 2022. This programme follows a successful pilot in [southwest London](#) in 2019 with funding from Health Education England for a pan London roll out.

The 4-day programme will be conducted virtually and will cover screening and early diagnosis, treatment toxicity and acute oncological emergencies as well as living beyond cancer and personalised care. The course content has been carefully tailored to meet the needs of **community nurses** who we recognise will be seeing this group of patients for many different reasons and at different stages in their cancer journey. Nurses in the pilot came away feeling more confident in recognising the needs of, and better able to support this group of patients.

Nurses will have the opportunity to apply for academic credits through a work-based learning process.

See [programme](#) for further details. To express your interest in the course and to request an application form, please completed the [expression of interest form](#) by **Friday 10 December 2021** and return to: clcht.academy@nhs.net

Resources

Lessons learnt from quality alerts – November edition

[Read](#) the latest edition of 'You said – We did' - Some Key Vignettes, Lessons Learnt from Quality Alerts and Incidents.

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