



Issue 107/Wednesday 10 November 2021

This is the latest round-up of information for GP practices, produced by South East London CCG. Should you have any questions or need advice, contact your local borough primary care team in the first instance; they will escalate anything they can't resolve to south east London's Coronavirus co-ordination centre.

Please check for any borough-specific information, which will be attached to this bulletin by your borough primary care commissioning team.

COVID-19

Further information and guidance coming soon

There will be a change in guidance regarding people who received a first dose of AstraZeneca being able to receive their second dose of a different vaccine. The national protocol and Green Book are being updated now to reflect this and we will share the information when it is available.

There has also been a change in guidance to allow AstraZeneca to be administered as boosters for housebound people. We will share further information when it is available.

COVID-19 testing and reporting

Regular antigen testing of all practice staff is critical to protect staff and patients and slow the spread of Covid-19. Staff testing is vital - even after vaccination. ALL test results regardless of outcome must be reported. Find out more [here](#) in our weekly update.

GP updates

Sacubitril/valsartan (Entresto®) - supply shortage leading to missed doses

Sacubitril/valsartan (Entresto®) is used in the management of heart failure and there are currently low stocks of this medication available. However, the manufacturer (Novartis) is supplying orders to individual patients via their community pharmacies. Recently there have been two serious incidents in SEL where patients have missed doses of sacubitril/valsartan and were subsequently hospitalised with an exacerbation of heart failure.

Actions:

- All practices are asked to identify patients prescribed sacubitril/valsartan. Please then ensure that an FP10 prescription is supplied to the patient's nominated community pharmacy as soon as possible. This can then be faxed to Novartis, who will provide medication supplies for the named patient. Please note an EMIS search has been developed to support practices to identify patients prescribed this medication, which practices may wish to use. It will be circulated in due course.
 - Urgently notify the patient's heart failure team, if supply of sacubitril/valsartan is delayed for any reason.
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Mandating mortality data updates onto the Personal Demographics Service

There is currently a mismatch between the reporting of informal and formal death notifications across primary and secondary care settings. This is partially due to the time scales within which these organisations report deaths informally direct to Patient Demographic Service (PDS) via the Spine and lack of PDS compliance and access. This has resulted in the need for mandating mortality updates onto the PDS within one working day for which the [Data Provision Notice \(DPN\)](#) was approved and published on 12 October 2021, with **compliance by 10 January 2022**. NHS Digital's Product Implementation and Relationship Management (PIRM) team will be supporting organisations providing SME, business change, training and support where required – we will shortly be sending a survey to help us understand current compliance with the DPN, and what assistance may be required to become compliant.

Oxleas' Oxcare system

Oxleas' new online patient record system, Oxcare, has gone live and will be rolled out to six teams initially during November. The roll out started with the Greenwich Integrated Neuro Developmental Team and Greenwich Musculoskeletal service, followed by gynaecology services and Bromley Home Treatment Team. Greenwich East and West ADAPT and ICMP teams will follow on 15 and 22 November, and inpatient and community services within the Forensic and Prisons directorate on 22 November.

Further roll outs are planned for December, and into next year. For more information contact the project team at oxl-tr.oxcare@nhs.net

BGL pathology transfer update – for action

The transfer of pathology services in Bexley, Greenwich and Lewisham takes place this **Friday 12 November** at 00.01 hrs and there are a few things practices should have done already to prepare.

Please make sure that your practice:

- Has carried out the necessary updates to **tQuest** so that you can order and receive results from Viapath post-transfer. **(See more below)**
- Is aware of the portal for ordering consumables.
- Knows its courier collection times. *(Changes are minimal and will only affect a handful of practices. Those affected will have been informed in advance, but please take the time to check the web page for updates prior to transfer).*
- Is aware of what's happening in relation to test repertoire, critical phoning limits and reference ranges.

For more information on the transfer of pathology services please visit the dedicated BGL website at: [Bexley, Greenwich and Lewisham - South East London Pathology Services \(synlab.co.uk\)](https://www.synlab.co.uk/Bexley-Greenwich-and-Lewisham-South-East-London-Pathology-Services).

IMPORTANT INFORMATION: tQuest

By now all BGL practices should have carried out a reconfiguration of the current version of tQuest to the Viapath version of the system, so that you can order tests and receive results following the transfer of pathology services.

If you have not yet been able to do this, please email: BGLonboarding@viapath.org immediately.

You will not be able to order tests and see results if this is not done.

In the unlikely event that you experience a problem in submitting an order through tQuest post-transfer, please contact the Viapath pathology support team by telephoning 0204 513 7300 or emailing customerservices@viapath.org*, who will do all they can to help, and use the pathology request form that your practice normally uses when this issue occurs.

*Opening times: 08:00 to 20:00 Monday to Friday 09:00 to 17:00 Saturday and Sunday (email service only).

Discrimination and racism survey in London's primary care workforce.

The Pan London Primary Care Discrimination Survey looks at the extent of discrimination and racism in London's primary care workforce, paving the way for targeted support. If you haven't done so, please answer a few quick questions [here](#).

The survey is confidential and only takes a few minutes to complete.

Data security and protection toolkit

Please see the latest data security and protection toolkit update [here](#).

PCN Extended Hours data collection

The data collection for the Extended Hours PCN service will resume from Q3 (01 October – 31 December 2021). This will help to prepare for the transition for the new Enhanced Access PCN service when it goes live in October 2022.

As previously, the South East London Primary Care Team will be sending out the template to PCNs and will advise about the date which they need it to be returned by. Please note, only one return will be required for each PCN on behalf of its member practices.

If you have any questions, please contact the SEL Primary Care Team via england.selprimarycarequeries@nhs.net

Clinical Effectiveness South East London (CESEL): Primary care nurse/ AHP engagement

The Clinical Effectiveness South East London (CESEL) programme is keen to ensure there is Nursing/ Allied Health Professional representation at its [regular steering group](#), which will help shape and improve how the CESEL programme supports primary care teams. If you are interested to find out more, or suggest a representative to the group, please email nick.harris@nhs.net (Head of Clinical Effectiveness).

The CESEL Team are also keen to engage local primary care Nursing and/or Allied Health Professionals to enhance the offer of support to the primary care nursing community in south east London, as well as hear from nursing staff who are interested in finding out more about the programme. A [short film about clinical effectiveness](#) provides a helpful overview.

PCN Advisor sessions

NHSE have recently appointed associate PCN Advisor roles. This is an informal session to hear more about the roles, ask questions and shape the ongoing support you will receive. More information is available [here](#), or email hina.shahid1@nhs.net and Lianna.martin@nhs.net

- **Thursday 18 November 12:30 – 13:30**

The Zoom link will be sent on receipt of completing [this form](#).

Information from Acute Providers

Consultant Connect advice line for General Paediatrics – service extends hours

From 1 July 2021, the advice line at Guy's and St Thomas' will be available from 9:00 to 19:00, Monday to Friday. Please call for urgent advice. Non-urgent advice is available via ERS or through your PCN child health team.

New Deputy Director of Nursing for Integrated Local Services at Guy's and St Thomas

Please see attached a [letter](#) from Tori Cooper, the new Deputy Director of Nursing.

Cancer updates

Updated - South East London Cancer Alliance

Please find below a link to the latest version of the update, which also includes FAQs for primary care on cancer services in south east London to support GPs and patients during the pandemic.

[Cancer updates for GPs \(1 November 2021\)](#)

Online seminars, webinars and e-Learning

Free GP virtual events from GSTT

Talks count towards 1 CPD point. Certificates will be sent after the event.

Dermatology seminar for primary care clinicians

- **Friday 19 November 2021 - 13:30 to 14.30.** Register [here](#).

Update on obesity - a practical overview of child obesity cases in primary care.

- **Tuesday 30 November 2021 – 13.30 to 14.30.** Register [here](#).
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South East London CCG National Weight Management Service and National Diabetes Prevention Programme Webinar.

Webinar to help support practices in making referrals to the National Weight Management Service (NWMS) and National Diabetes Prevention Programme (NDPP).

- **Wednesday 08 December 2021 - 13:00 to 14:00.** [Click here to join the meeting.](#)
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Empowering Parents Empowering Communities workshops for staff

Feedback from staff who are parents is that the challenges and stress related to combining work and family life has increased. EPEC run peer-led parenting groups locally, nationally and internationally. They are delivering two stand-alone workshops for staff.

Looking after yourself as a parent.

- **Monday 22 November 12.45pm to 14.00.** Book a place [here](#).

Making family time positive.

- **Wednesday 24 November 9.45 to 11.00.** Book a place [here](#).

Each interactive workshop lasts an hour on Zoom and will be run by two trained and experienced parent group leaders. More information can be found [here](#).

New monthly update session for non-medical prescribers in SEL practices

Cardiovascular drugs - Review of main categories of drugs acting on the cardiovascular system and rationale of prescribing decisions using the hypertension steps.

- **Thursday 2 December 2021 – 12.30 to 14.30.** More information and register [here](#).

Resources

Thrive LDN public mental health communications toolkit update

[Updated communications toolkit](#) which includes key messages for digital channels to help signpost appropriate resources and guidance with those in your community/networks.

[A set of resources](#) to assist those supporting the mental health and wellbeing of Afghan refugees.

[CLASP Charity: 'We Can Do Better Together: Mental Health, Discrimination & the Equality Act'](#). New guidance for organisations to be aware of their anticipatory duty under the Equality Act and to be able to take the appropriate steps to make reasonable adjustments for those with mental-ill health disability.

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