

## GP Form Printing

### Changes to printing of blood test forms from 01/11/21

Dear Viapath Customer,

During the last 18 months Viapath Phlebotomy have supported patients when arriving for a blood test by printing their blood request forms. This was initiated by primary care to ensure patients were able to obtain a blood test following a telephone consultation, reducing the need to attend additional locations. The Phlebotomy department were able to support this due to the lower volume of patients attending the department, however this has significantly increased in recent weeks.

Therefore, Viapath Phlebotomy can no longer assist patients in printing their TQuest forms due to the increased level of attendances (now at or exceeding pre COVID levels). This is causing increased waiting times as well as a higher risk of transcription errors and delays in the laboratory due to handwritten labels.

From **1<sup>st</sup> November 2021** patients will be expected to attend the department with their hard copy blood request forms.

*V. Shah*

Kind Regards,  
**Vicky Shah | Viapath**  
Service Delivery Manager - Phlebotomy

5th Floor North Wing | St Thomas' Hospital | Westminster Bridge Road | SE1 7EH  
mobile 07843 249003  
[vicky.shah@viapath.co.uk](mailto:vicky.shah@viapath.co.uk)  
[www.viapath.co.uk](http://www.viapath.co.uk)