

## Engagement Assurance Committee

**DATE: Monday 20 September 6 – 8pm**

<b>Title</b>	<b>Engagement risk and assurance</b>	
This paper is for <b>discussion</b>		
Executive Summary	This paper outlines the engagement risk and mitigating actions as reported in the Board Assurance Framework (BAF)	
Recommended action for the Committee	The committee is asked to consider the level of risk in light of the mitigation actions and the discussions regarding engagement at the committee meeting and to consider whether the level of risk is at the right level.	
Potential Conflicts of Interest	None	
Impacts of this proposal	Key risks & mitigations	The key risk is that the CCG does not hear from a diverse or representative group of people in the conduct of general engagement exercises; particularly hindered by COVID-19 measures.
	Equality impact	The paper outlines actions being undertaken to address engagement across diverse communities.
	Financial impact	N/A
Which corporate objective does this item link with? (please mark the relevant line with an x in the right hand box)	1: To ensure we commission services which meet the health and wellbeing needs of the population and reduce health inequalities	
	2: To work in partnership to maintain and improve the quality of our commissioned services, and ensure all safeguarding protections are in place	
	3: To enhance collaborative working with other health and care organisations to develop and deliver an effective ICS – able to deliver national, ICS and local objectives - with our population at the centre	
	4: Strengthen our partnership working and develop a culture which embraces lessons learned and surfaces and embeds best practice	
	5: To secure the active participation and visibility of patients and local people, including from diverse and seldom heard groups, in the planning and design of local services	<b>x</b>

	6: To ensure that clinical leadership is embedded in our ways of working and our change programmes including the involvement of member practices and system partners	
	7: Develop an organisation and workforce capable of delivering the CCG's objectives and ensure members of the organisation feel valued and enjoy coming to work.	
	8: Ensure that the CCG meets its commitments with regards financial and performance improvement, maintains effective governance within the organisation and across partnerships, and optimises progress against the delivery of NHS constitutional standards	
Wider support for this proposal	Public Engagement	This is outlined in the report.
	Other Committee Discussion/Internal Engagement	Integrated Governance and Performance Committee
Author:	Rosemary Watts, Assistant Director of Engagement	
Clinical lead:	Joy Ellery, Lay Member for Patient and Public Involvement (PPI)	
Executive sponsor:	Michael Boyce, Chief Operating Officer	