

Engagement Assurance Committee

DATE: Monday 20 September 6-8pm

Title	Development of the engagement approach of the South East London Integrated Care System	
This paper is for discussion .		
Executive Summary	<p>The two papers set out the approach to developing a strategic approach to working with people and communities for the South East London Integrated Care System.</p> <p>The first attachment outlines the development approach and the governance and delivery structures that need to be established and a high level timeline.</p> <p>The second attachment details the guidance and best practice around working with people and communities and, in particular, Building strong integrated care systems everywhere: ICS implementation guidance on working with people and communities which was published on 2 September 2021</p>	
Recommended action for the Committee	The committee is asked to discuss the issues raised in the papers and proposed next steps and make any further recommendations to support the development of the engagement approach.	
Potential Conflicts of Interest	None	
Impacts of this proposal	Key risks & mitigations	A key risk is the timescales and resource needed to develop the approach and have a strategy in place by April 2022. However, there is a lot of good work in South East London in terms of engagement and reframing the relationship with local people and communities that has taken place during the pandemic and the ICS will continue to develop and refine its approach beyond April 2022.
	Equality impact	The papers outlines the importance of working with the diverse communities across south east London to address health inequalities.
	Financial impact	Resources to be identified.
Which corporate objective does this	1: To ensure we commission services which meet the health and wellbeing needs of the population and reduce health inequalities	

item link with? (please mark the relevant line with an x in the right hand box)	2: To work in partnership to maintain and improve the quality of our commissioned services, and ensure all safeguarding protections are in place		
	3: To enhance collaborative working with other health and care organisations to develop and deliver an effective ICS – able to deliver national, ICS and local objectives - with our population at the centre		
	4: Strengthen our partnership working and develop a culture which embraces lessons learned and surfaces and embeds best practice		
	5: To secure the active participation and visibility of patients and local people, including from diverse and seldom heard groups, in the planning and design of local services		x
	6: To ensure that clinical leadership is embedded in our ways of working and our change programmes including the involvement of member practices and system partners		
	7: Develop an organisation and workforce capable of delivering the CCG's objectives and ensure members of the organisation feel valued and enjoy coming to work.		
	8: Ensure that the CCG meets its commitments with regards financial and performance improvement, maintains effective governance within the organisation and across partnerships, and optimises progress against the delivery of NHS constitutional standards		
Wider support for this proposal	Public Engagement	The papers outline the approach to further developing the ICS approach to engagement	
	Other Committee Discussion/ Internal Engagement	ICS engagement strategy meetings	
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