

ENCLOSURE: H

Engagement Assurance Committee

DATE: Monday 19 July 6 – 8pm

Title	Guy's and St Thomas' Joint programme for patient, carer and public involvement in covid recovery: update report
This paper is for information	
Executive Summary	<p>Following the successful development of a proposal for a Joint Programme for Patient, Carer and Public Involvement in Covid Recovery, in September 2020 Guy's and St Thomas' Charity, supported by King's College Hospital Charity, agreed to fund a two-year programme to support the involvement of patients, carers and the public in the ongoing change and development of services necessitated by the Covid pandemic.</p> <p>The attached paper:</p> <ul style="list-style-type: none"> • provides a brief introduction to the programme, its aims and research partner • briefly describes the governance arrangements for the programme, including the Steering Group and the partners involved in the programme • highlight the programme's work to date which includes: <ul style="list-style-type: none"> ○ completion of scoping interviews with clinical leaders and partners external to the acute trusts ○ prioritisation to identify themes and topics to explore ○ four workshops to develop the themes into project briefs ○ design and carrying out of patient survey to explore patients and carers attitudes and behaviours in response to the Covid pandemic • The above has resulted in project briefs being developed for the following topics: <ul style="list-style-type: none"> ○ Virtual access to care ○ Waiting for treatment and self management ○ Long Covid • It is planned that the above projects start in September • The CCG's Assistant Director of Engagement sits on the Steering Group
Recommended action for the Committee	The paper is presented to the committee for information
Potential Conflicts of Interest	None

Impacts of this proposal	Key risks & mitigations	N/A
	Equality impact	The programme seeks to understand the variations in the experience of care between different protected characteristics and address them.
	Financial impact	N/A.
Which corporate objective does this item link with? (please mark the relevant line with an x in the right hand box)	1: To ensure we commission services which meet the health and wellbeing needs of the population and reduce health inequalities	
	2: To work in partnership to maintain and improve the quality of our commissioned services, and ensure all safeguarding protections are in place	
	3: To enhance collaborative working with other health and care organisations to develop and deliver an effective ICS – able to deliver national, ICS and local objectives - with our population at the centre	
	4: Strengthen our partnership working and develop a culture which embraces lessons learned and surfaces and embeds best practice	
	5: To secure the active participation and visibility of patients and local people, including from diverse and seldom heard groups, in the planning and design of local services	x
	6: To ensure that clinical leadership is embedded in our ways of working and our change programmes including the involvement of member practices and system partners	
	7: Develop an organisation and workforce capable of delivering the CCG's objectives and ensure members of the organisation feel valued and enjoy coming to work.	
	8: Ensure that the CCG meets its commitments with regards financial and performance improvement, maintains effective governance within the organisation and across partnerships, and optimises progress against the delivery of NHS constitutional standards	
Wider support for this proposal	Public Engagement	Healthwatch and lay members sit on the Steering Group. Public engagement underpins the programme
	Other Committee Discussion/Internal Engagement	The paper has also been shared with the CCG's commissioning directorate.
Author:		
Clinical lead:		
Executive sponsor:		