

ENCLOSURE: G

Engagement Assurance Committee

DATE: Monday 19 July 6 – 8pm

Title	Health Talks South East London: Online engagement platform	
This paper is for information		
Executive Summary	<ul style="list-style-type: none"> • Following the Digital task and finish group in 2020, a recommendation was put forward to put in place a digital engagement platform to support engagement activities. • An online engagement platform enables the CCG to broaden our reach, facilitate greater engagement with the community and provide access to information about the CCG work and engagement opportunities. • The online platform will also facilitate greater interaction among our communities as people can get involved in discussion forums and ideas generation. • The central engagement team are now in the process of getting the Health Talks South East London site ready for use. 	
Recommended action for the Committee	<ul style="list-style-type: none"> • To be aware of how Health Talks South East London adds value to the CCGs engagement activities. 	
Potential Conflicts of Interest	None	
Impacts of this proposal	Key risks & mitigations	Health Talks South East London is an online tool and the CCG recognises that digital inclusion is key to address inequalities. The CCG will continue to provide non-digital means for engagement, including telephone surveys, face to face meetings (when permitted) and outreach through partner organisations.
	Equality impact	The online platform will enable the CCG to broaden our reach and engage with a wider audience. The online platform has functionalities in place to support people with sensory disabilities to engage. The CCG and online engagement activities will run parallel with traditional engagement activities, to ensure inclusion. The CCG will continue to ensure people across south east London are able to take part in engagement opportunities and our work.
	Financial impact	Annual licence cost.

Which corporate objective does this item link with? (please mark the relevant line with an x in the right hand box)		1: To ensure we commission services which meet the health and wellbeing needs of the population and reduce health inequalities	
		2: To work in partnership to maintain and improve the quality of our commissioned services, and ensure all safeguarding protections are in place	
		3: To enhance collaborative working with other health and care organisations to develop and deliver an effective ICS – able to deliver national, ICS and local objectives - with our population at the centre	
		4: Strengthen our partnership working and develop a culture which embraces lessons learned and surfaces and embeds best practice	
		5: To secure the active participation and visibility of patients and local people, including from diverse and seldom heard groups, in the planning and design of local services	x
		6: To ensure that clinical leadership is embedded in our ways of working and our change programmes including the involvement of member practices and system partners	
		7: Develop an organisation and workforce capable of delivering the CCG's objectives and ensure members of the organisation feel valued and enjoy coming to work.	
		8: Ensure that the CCG meets its commitments with regards financial and performance improvement, maintains effective governance within the organisation and across partnerships, and optimises progress against the delivery of NHS constitutional standards	
Wider support for this proposal	Public Engagement	The recommendation for the CCG to put in place an online platform for engagement was agreed by the digital task and finish group in August 2020 and approved by the Engagement Assurance Committee in January 2021.	
	Other Committee Discussion/ Internal Engagement	This has been discussed at the Communications and Engagement team.	
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