

# South East London CCG Quality Report Bromley Borough

**May 2021**

Version: 1.0

# Quality in South East London CCG

- The South East London CCG quality team is now a single team across all six boroughs; all quality alerts and SIs are now reviewed across the CCG allowing key themes and trends to be highlighted and reduce workload for providers by dealing with one team in the CCG.
- Clinical Quality Review Groups with providers were suspended in the response to the pandemic and will not be resumed; members of the quality team now attend the providers' internal quality committees to seek assurances.
- The governance route for quality, safety and Infection Prevention and Control is through the Quality and Safety Sub Committee and then to the Governing Body via the Integrated Governance and Performance Group.
- The Chief Nurse will highlight urgent or key issues directly to the Governing Body through her report at each Governing Body meeting.
- Quality reports will be presented to each Borough Based Board in order to support learning, provide local input and triangulation. The Quality Report will be included within the Assurance slides presented to the Board by the CCG's Assurance Team.

# Key highlights from the Quality and Safety Sub Committee

## 15<sup>th</sup> April 2021

### Women's experience of maternity

- Caroline Warran (Healthwatch Lambeth) presented a report [Birth during Covid](#) based on a small study of women's experience of maternity care at King's College Hospital.
- Key recommendations:
  - For birth partners to be allowed to attend scans, appointments, and inductions wherever possible to provide support to mothers.
  - Staffing to be reviewed to ensure staff feel able to support women postnatally, given the increased role they have with reduced visiting hours and an absence of birth partners.
  - All women should receive the breastfeeding support required for them to successfully breastfeed if that is their wish. This needs to be provided in hospital, and upon discharge.
  - Face to face visits should be prioritised where it is safe to do so. Any remote appointments must be via video call.
- The recommendations are being implemented at King's College Hospital but apply across the ICS.

### Safer maternity care

- Daghni Rajasingam (LMS Co-chair) presented assurance that actions have been taken across the ICS in response to the seven immediate and urgent actions mandated in the [Ockenden Report](#) (December 2020). The Perinatal Quality Surveillance Assessment and Assurance Tool was submitted to NHSE/I in January 2021. The LMS has established an ICS working group to address the peer review and the identified gaps.

### NHS Staff Survey

- Results of the 2020 NHS Staff Survey were presented and despite the pandemic, response rates were more or less in line with previous years. Interestingly, health and wellbeing improved in 5 out of our 6 main Trusts.

### Infection Prevention and Control

- The Quarter 4 Infection, Prevention and Control Update reported that the CCG has appointed two Infection, Prevention and Control nurses, each with dedicated lead areas.
- As COVID-19 infection rates decline work is underway to identify ICS Infection, Prevention and Control priorities for the year ahead
- Infection Trends from January 2020 are largely stable, with rates the same or lower for all organisms monitored via the mandatory surveillance scheme.

# Key highlights from the Quality and Safety Sub Committee

## 15<sup>th</sup> April 2021

### Primary and Community Care

- Overall CQC ratings for General Practice and Care Homes were presented and these are shown for Bromley in Slides 5 and 6.

### Serious Incidents

- An Annual Review for Serious Incidents was presented and showed that there had been no reduction in the number of Serious Incidents reported during the pandemic.
- During 2020/21 the CCG was informed of 86 Serious Incidents affecting Bromley patients (13% of the total). A count of Serious Incidents by type in Bromley in 2020/21 and for April 2021 is shown on Slide 7.
- The three most frequently reported Serious Incidents for Bromley in 2020/21 were:
  - Pressure ulcers (19)
  - Slips trips and falls (13)
  - Diagnostic incidents including delays (13)

### Quality Alerts

- An Annual Report for Quality Alerts was presented and highlighted that this vital process of quality improvement and learning continued during the pandemic.
- Over two hundred and fifty Quality Alerts were raised during 2020/21 about services affecting Bromley patients out of a total of more than 800 reported to the CCG.
- Discharge issues were the most frequently raised quality alert in Bromley (130) followed by clinical care issues (36).
- A count of Quality Alerts affecting Bromley patients in 2020~2021 by type and for April 2021 is shown on Slide 8.

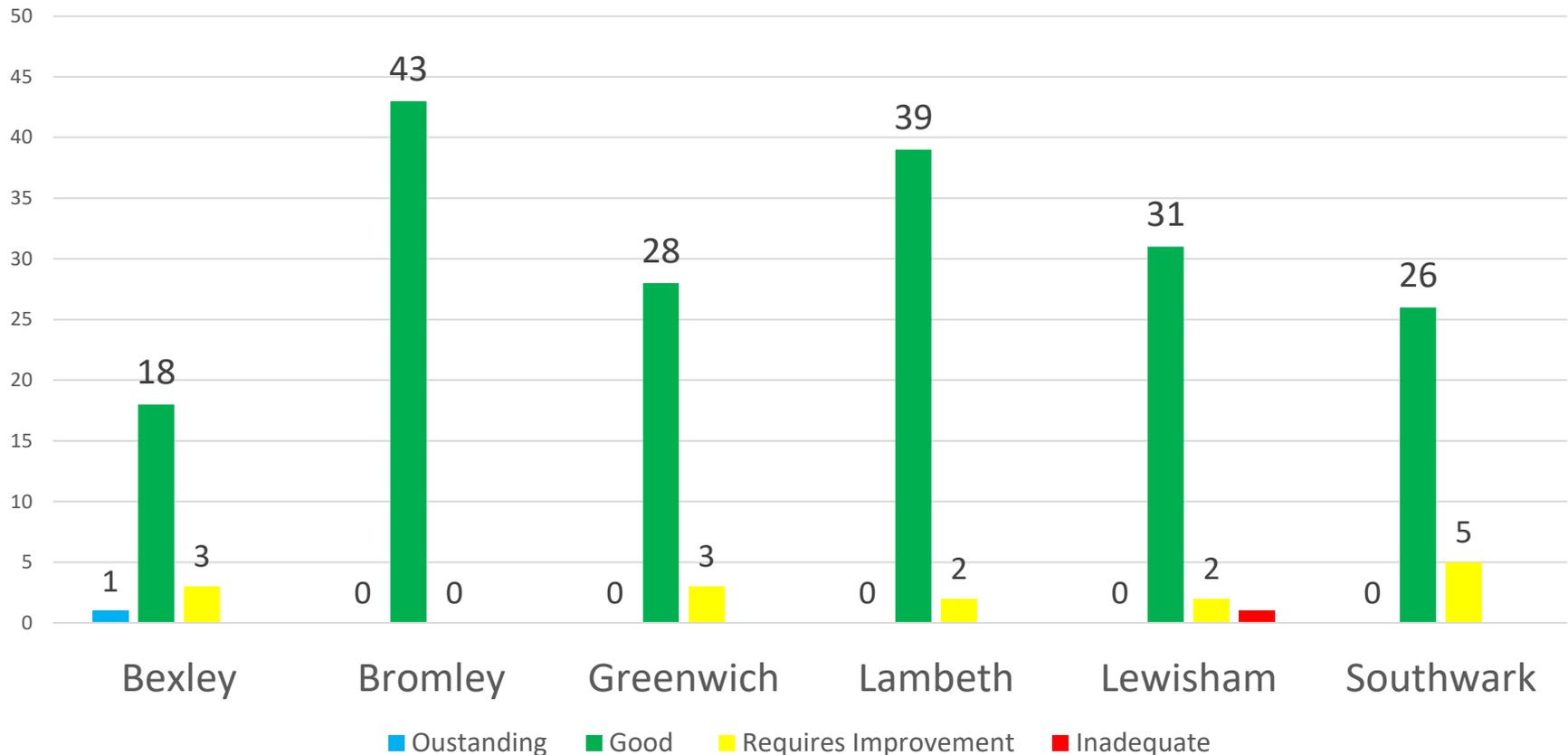
# SEL General Practice CQC Ratings

The following chart shows the number of practices in each borough and their overall ratings.

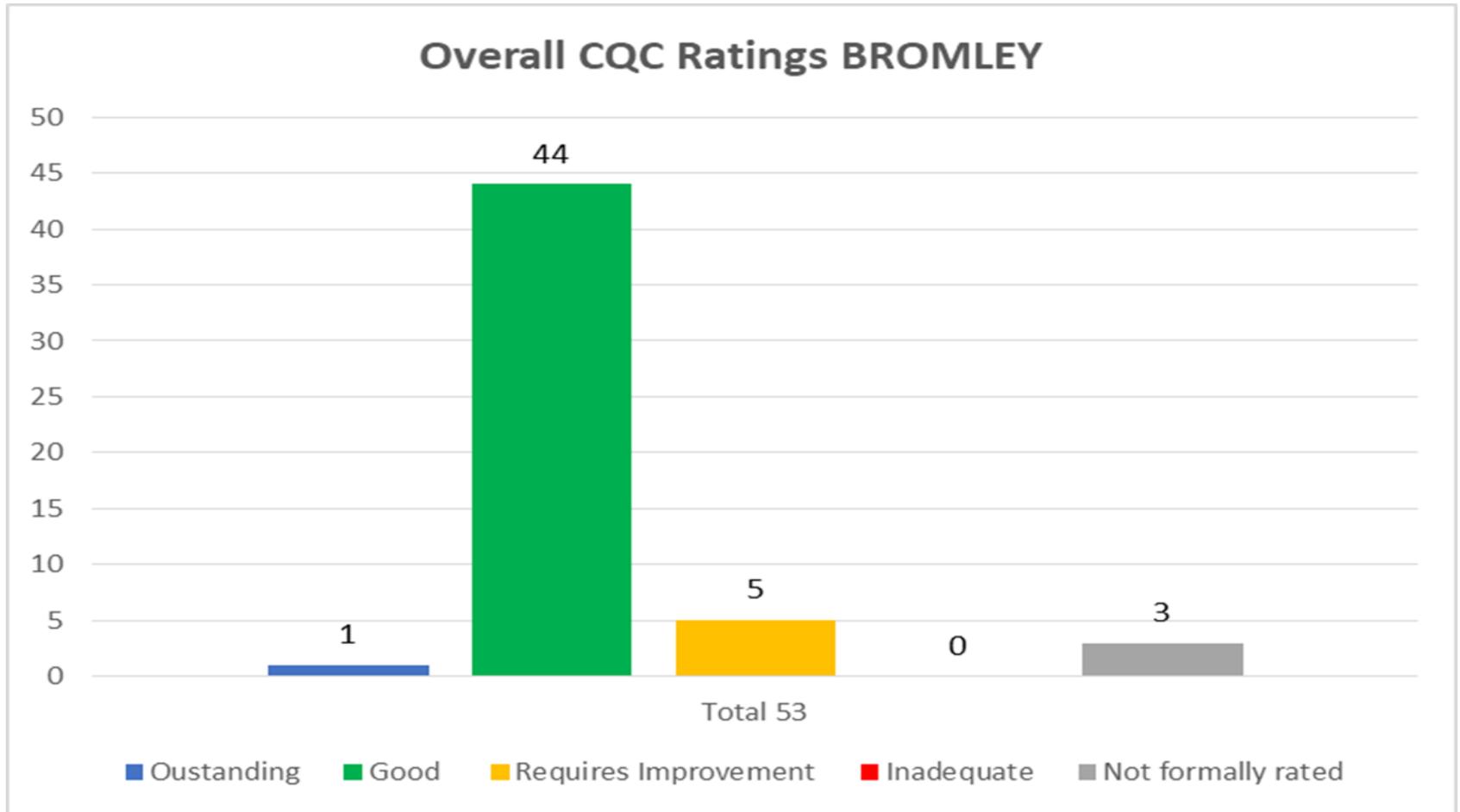


South East London  
Clinical Commissioning Group

Overall CQC Ratings as at 08.03.2021

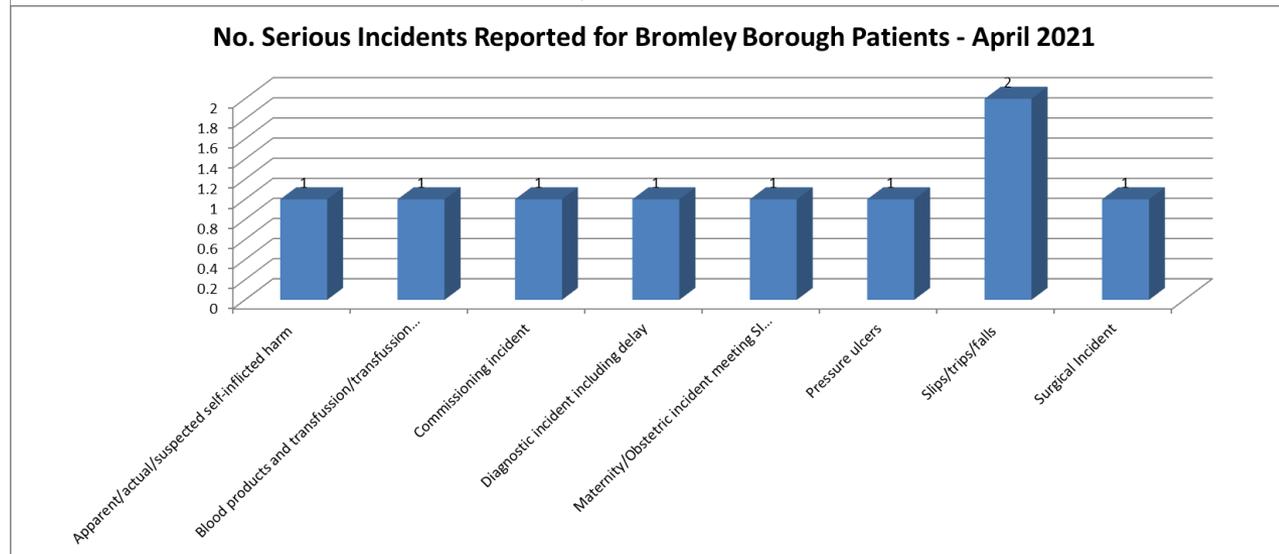
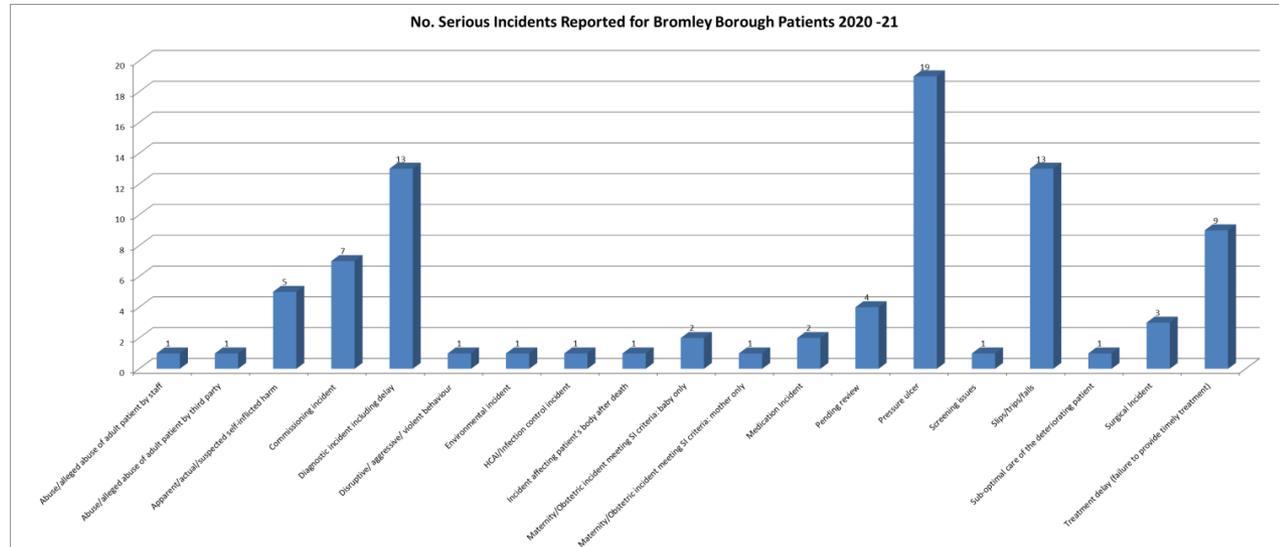


# Care Homes CQC Ratings



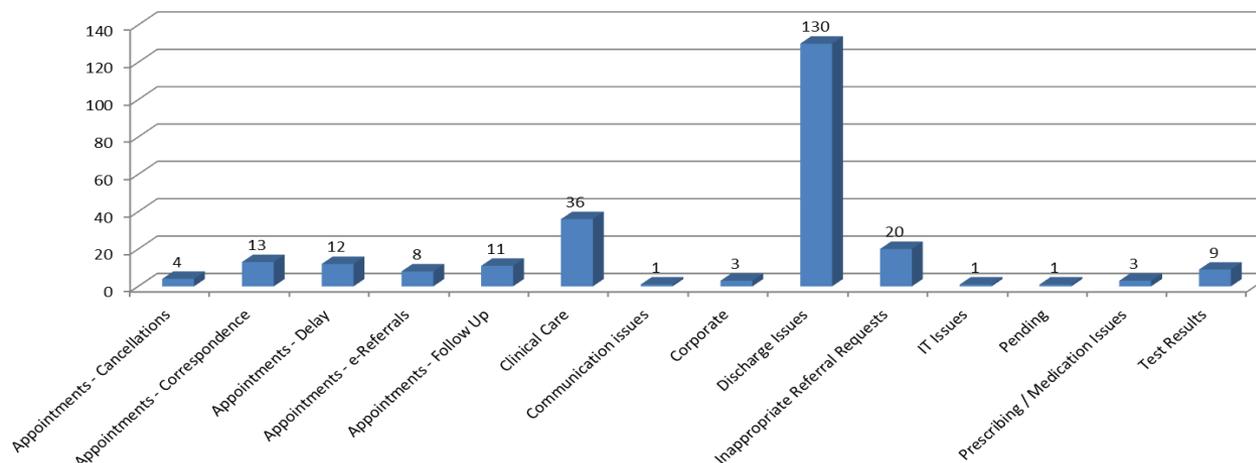
Across South East London: **3 Outstanding**; **193 Good**; **36 Requires Improvement**; **3 Inadequate**; 7 Not formally rated

# Bromley Serious Incidents



# Bromley Quality Alerts

No. Quality Alerts Reported for Bromley Borough Patients - 2020/21



No. Quality Alerts Reported for Bromley Borough Patients - April 2021

