

ENCLOSURE: 6

AGENDA ITEM: 8

Bromley Borough Based Board

DATE: 11 November 2021

Title	Access to Primary Care	
This paper is for information .		
Executive Summary	<ul style="list-style-type: none"> This information report provides the Borough Based Board with an update on the Bromley headlines from the annual national GP Patient Survey for 2021 and further work in train to support continued improvements to primary care access. 	
Recommended action for the Committee	<ul style="list-style-type: none"> This paper is for noting. 	
Potential Conflicts of Interest	Members of the Group who are Bromley GPs may have a conflict of interest as the results pertain to their GP practice.	
Impacts of this proposal	Key risks & mitigations	There is a risk that Bromley registered patients do not have sufficient access to primary care services. This is being mitigated by support from the borough Primary Care team, and the CCG, alongside the national ambitions and actions to maximise access.
	Equality impact	Respondents to the national GP Patient Survey were from a largely white, heterosexual and Christian demographic, with a more equal distribution of gender, age and employment status. Through close working with Healthwatch, we hope the experiences and views from a wider range of patients are gathered so these can also be taken into consideration.
	Financial impact	<p>There may be some cost implications for the CCG in supporting practices to improve quality of patient experience, however these are expected to be met through the CCG primary care budget.</p> <p>There is expected to be some additional funding from the Winter Access Fund available to GP practices, which will be subject to achievement of increased face-to-face appointments. The allocation of funds are yet to be confirmed.</p>

Wider support for this proposal	Public Engagement	There is a contractual requirement for every GP contract holder to have a Patient Reference Group. The Bromley Primary Care team encourages practices to consider their results with their respective patient participation groups to inform next steps. There will be a joint public event with Healthwatch in November to support the communications around how and when to access local primary care services.
	Other Committee Discussion/Internal Engagement	GP Practice Cluster meetings, September 2021 (headline results) SEL Primary Care Commissioning Committee, 8 September 2021 (SEL-level results) and 3 November 2021 (borough plans) Bromley Primary Care Operational Group, 28 September 2021 Health Scrutiny Sub-Committee, London Borough of Bromley, 28 October 2021
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