

ENCLOSURE: 4

AGENDA ITEM: 6

## Bromley Borough Based Board

DATE: 18 January 2022

<b>Title</b>	<b>Hospital Discharge Performance Update</b>	
This paper is for <b>information/decision/discussion</b>		
Executive Summary	<ul style="list-style-type: none"> <li>• Achieving safe and timely hospital discharge for Bromley residents with ongoing care and support needs requires significant system working.</li> <li>• In Bromley, the award-winning Single Point of Access (SPA) brings together system partners to ensure Bromley residents are safely discharged to the most appropriate setting, with wrap-around care and support to enable recovery and living well in the community.</li> <li>• Maintaining performance is essential, to ensure we can achieve what Bromley residents tell us is important to them, which is not spend a day in hospital longer than they have to. Furthermore, timely discharge ensures that hospital capacity is available to care for the sickest patients.</li> <li>• Throughout winter, pressure on hospital discharge services increases, however the Bromley system have continued to meet demand and maintain good performance in this area, with 81% of discharges for residents requiring community services happening on the same day they no longer require a hospital-based intervention (i.e., are medically fit for discharge).</li> </ul>	
Recommended action for the Committee	<ul style="list-style-type: none"> <li>• Note the positive performance being achieved by the Bromley discharge system</li> </ul>	
Potential Conflicts of Interest	N/A	
Impacts of this proposal	Key risks & mitigations	N/A
	Equality impact	N/A
	Financial impact	N/A

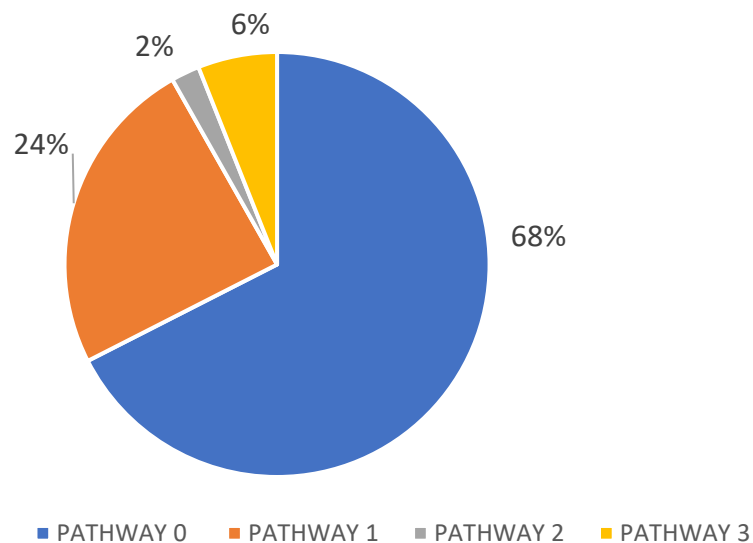
Wider support for this proposal	Public Engagement	Hospital discharge is considered by HealthWatch in their patient engagement programme. A dedicated user feedback piece was commissioned through Health watch which has also informed developments to processes and services. Individual hospital services supporting residents who are discharged from hospital also conduct their own user engagement and feedback.
	Other Committee Discussion/ Internal Engagement	ONE Bromley Executive
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Clinical lead:		
Executive sponsor:	Dr Angela Bhan and Kim Carey	

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# Discharge Arrangements Performance & Activity Update December 2021

# 1. PRUH Supported Discharges (ALL boroughs) by pathway

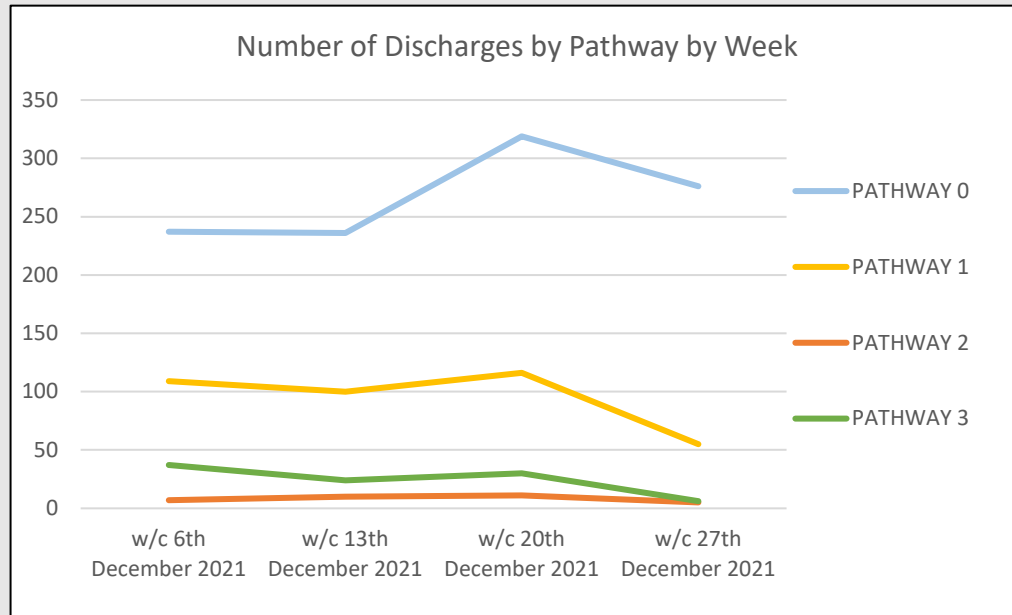
December 2021 Supported Discharges



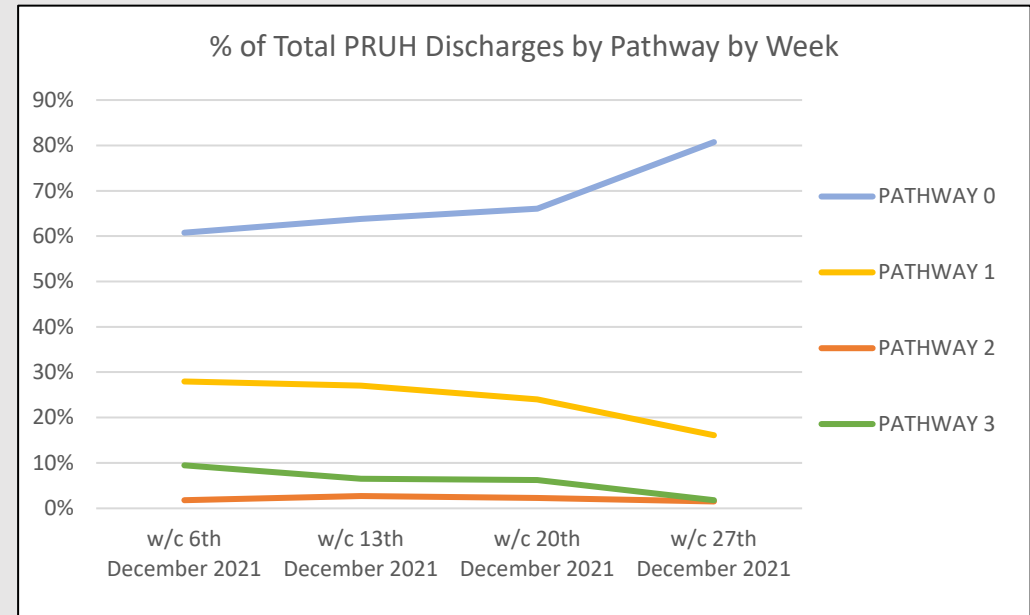
	P0	P1	P2	P3	P1-3
Bromley	67%	24%	2%	6%*	32%
SEL	71%	20%	2%	6%	28%
National	>50%	>45%	<4%	<1%*	

- In December 2021, there were 575 supported discharges from the PRUH (all boroughs) accounting for 33% of the total PRUH discharges 1742.
- On average, there were 19 supported discharges per day, and 130 per week, although in reality the majority of discharges take place between Monday-Friday.
- The PRUH has a higher % of supported discharges at 32% then SEL at 28%.
- There has been an increase in P3 discharges to care homes due to the change in national guidance to also include returning residents. PRUH is in line with SEL however higher than the 1% national target (which has not been updated to reflect the aforementioned change).

## 2. PRUH Supported Discharges (ALL boroughs) by week



The largest volume of discharges from the PRUH were processed in the week commencing 20<sup>th</sup> December, with Christmas Eve seeing 115 total discharges. **The highest volume of supported discharges (41) were processed on 23<sup>rd</sup> December.**



During the week commencing 27<sup>th</sup> December, **unsupported discharges increased to 81% of total PRUH discharges** vs. an average of 64% in the previous weeks of December.

# 3. Bromley borough Supported Discharges (all hospitals) by pathway



PATHWAY 1				
DOMCARE INCLUDING RESTARTS	HOME-BASED REHAB	REABLEMENT	Total PATHWAY 1	% of Total discharges
334	75	18	427	24%
78%	18%	4%	100%	



PATHWAY 2			
INTERIM	BED BASED REHAB	Total PATHWAY 2	% of Total discharges
3	35	38	2%
8%	92%	100%	



PATHWAY 3				
CHS	CPT*	Other	PLACEMENTS	% of Total discharges
33	52	21	106	6%
31%	49%	20%		

**571**  
Total Supported Discharges in December

- In December 2021, there were 427 Pathway 1 discharges, accounting for 74% of total supported discharges from the PRUH.
  - Of which, 334 were to dom care (including restarts, new self funders/ new EOL/ new CHC and new LA supported) accounting for 78% of the P1 discharges
  - HBR supported 75 discharges in the month and 18 to Reablement.

- In December 2021, there were 38 Pathway 2 discharges, accounting for 7% of total supported discharges.
- 3 of the 38 P2 discharges were to Burrows House interim beds which came on line in the final week of December, the remaining 35 were for Bed Based Rehab.

In December 2021, there were 106 Pathway 3 discharges, accounting for 18% of total supported discharges from the PRUH.

The remaining 21 discharges were for private patients sourcing their own placements and patients returning to their care home. Note, not all returning care home patients are known to the Transfer of Care Bureau so will not be captured in the data.

# 4. Bromley borough Supported Discharges (all hospitals)

**13\***  
Fast Track patients supported via AA Nursing Care

**44**  
Patients transported via the DisCo Bus (Wed- Fri)

**5**  
Enhanced Care cases agreed

- 13 patients have been enabled to die at home via the new fast track pathway (average LOS 3 days per patient = 39 days saved in addition to better outcomes for patients and families).
- 44 bed days were saved due to the DisCo bus transporting patients to their discharge destination in a timely way.
- Of all cases discussed by the home first huddle, only 5 required enhanced care to be discharged home under the Home First Principles.

**81%**  
of Bromley Borough discharges (all hospitals) took place on the **same day**

**56%**  
of which were within 6 hours of referral

Performance of the Bromley based discharge system **remains in line with previous months** with 81% of patients discharged on the day of referral.

\* From the 20<sup>th</sup> December when the pathway mobilised

# 5. Bromley borough Supported Discharges (all hospitals) pathway developments and Updates

- **Interim beds Residential:** Burrows House (6 beds) (end December – increasing to full capacity beginning Jan 2022)
- **Interim Beds Nursing:** Glebe Court (6 beds) (end December – increasing to full capacity beginning Jan 2022)
- **Interim beds ECH:** 3 additional ECH interim beds (w/c 10/01/2022)
- **Bed Based Rehab overspill capacity:** Utilising interim beds with additional therapy being provided via mutual aid from St Christopher's, with further options for further resource via SEL contract with Homelink Health care (03/01/2022)
- **Designated Capacity:** Burrows House Designated Beds (6 beds) onstream from (13/01/2022)
- **Dom Care Capacity:** 1 new provider added to the framework with 9 further 'good' providers with capacity progressing
- **DisCo bus:** increasing to 5 days per week throughout January (03/01/2022)
- Enhanced **St Christopher's support in Care Homes** (4/01/2022)
- The Bromley **Care Settings Outbreak Operational Group** continues to manage care settings and domiciliary care outbreaks well, with the regular meeting now stood back up.