

Bromley Borough Based Board

DATE: 13 May 2021

Title	Single Point of Access
This paper is for decision	
Executive Summary	<p>In response to the emerging Covid-19 pandemic, all local health and care systems were required to put in place a Single Point of Access (SPA) arrangement to enable the timely discharge of patients and to avoid hospitals becoming overwhelmed.</p> <p>The One Bromley health and care partnership put in place a SPA infrastructure made up of:</p> <ul style="list-style-type: none">• A multi-agency clinical triage system, and• Integrated pathways that supported people being discharge into the community and or care homes with rehab and therapies support <p>The SPA achieved exactly what is was set up to achieve. Between March 20 to March 21, 3047 residents were discharged in a timely fashion and into the community and, equally as important, with the support that was right for them. 11,730 bed days were saved at the PRUH. All One Bromley agencies played a significant part in this success and each benefited from their participation.</p> <p>Creating a successful SPA was helped by:</p> <ul style="list-style-type: none">• Building on existing positive relations across One Bromley agencies• All agencies working to a clear and single purpose in responding to the pandemic• Additional NHS Covid funds that enabled greater capacity across the system and paid for the first stages of all discharges out of the PRUH <p>An impact analysis of the SPA conducted by the CCG and LBB, in consultation with stakeholders, has made recommendations on commissioning the SPA to support Bromley discharge arrangements into the future and after the pandemic. Key to enabling this is:</p> <ul style="list-style-type: none">• One Bromley agencies making permanent their resource input into the SPA arrangements• Replacing and or negating the need for the interim NHS Covid and transformation funds used to fund part of the SPA arrangements

	<ul style="list-style-type: none"> • Mitigating the financial risks to the Local Authority of inappropriate supported discharges into the community • Consolidating and then further transforming the SPA clinical triage arrangements and pathways through additional investment afforded from the financial benefits realised by the PRUH through timely discharge • Putting in place SPA governance arrangements that manage risk and give oversight to performance and continuous improvement 	
Recommended action for the Committee	<p>It is recommended that the Borough Based Board agrees to :</p> <ul style="list-style-type: none"> • Make permanent the SPA and hospital discharge arrangements developed throughout Covid19 • Formalising the reorganised clinical triage staff from all organisations into a permanent SPA arrangement • Updating Bromley Healthcare contractual arrangements to reflect the new delivery model • Re-directing acute resource in response to the impact the SPA and discharge pathways has on reducing acute bed days – further enhancing the model to an exemplary standard • Formalising the current discharge arrangements (health professional assessing for discharge support needs and referring to the SPA) into a recognised Trusted Assessment, to enable financial assessments and client contribution to be initiated from the point of hospital discharge and therefore not offering a free at the point of discharge service and mitigating the potential financial impact on the Local Authority • Hospital Care Management remain in the community with oversight of hospital discharge decision making via Care Management capacity in the SPA triaging referrals and reviewing long term care and support needs in a more appropriate community-based setting 	
Potential Conflicts of Interest	NA	
Impacts of this proposal	Key risks & mitigations	No agreed long term funding structure for post discharge care when Covid19 funding ends (Q3 2021) Mitigated through early planning and decision making via system wide governance.
	Equality impact	No negative impacts identified. Improves parity of esteem between physical and mental health as all groups can access same system.
	Financial impact	Financial implications considered within report.

Wider support for this proposal	Public Engagement	Comments feedback via Healthwatch regarding hospital discharge have been included in the planning. Ongoing engagement will inform future development work.
	Other Committee Discussion/ Internal Engagement	SPA updates have been provided at the Health and Wellbeing board and Health Scrutiny. This report has been taken to ONE Bromley Executive.
Author:	Sean Rafferty, Assistant Director for Integrated Commissioning and Jodie Adkin, Associate Director for Discharge Commissioning, Urgent Care and Transfer of Care Bureau	
Clinical lead:	-	
Executive sponsor:	Kim Carey, Director of Adult Services and Angela Bhan, Bromley Borough Director	