

ENCLOSURE: 3

AGENDA ITEM: 5

## Bromley Borough Based Board

DATE: 3 March 2022

<b>Title</b>	<b>Place Based Director Report</b>	
This paper is for <b>information</b>		
Executive Summary	The purpose of this report is to provide the Committee with an overview of key work undertaken by the Borough.	
Recommended action for the Committee	The Committee is asked to note the update.	
Potential Conflicts of Interest		
Impacts of this proposal	Key risks & mitigations	Not Applicable
	Equality impact	Not Applicable
	Financial impact	Not Applicable
Wider support for this proposal	Public Engagement	Not Applicable
	Other Committee Discussion/ Internal Engagement	Not Applicable
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Clinical lead:	Not Applicable	
Executive sponsor:	Dr Angela Bhan	

## Place Based Directors Report

March 2022

### Winter

Comprehensive and robust plans were developed to prepare for and manage winter pressures across the Bromley system. A number of winter schemes are in place to support patients and to help services manage the additional pressures. A [keeping well through winter](#) health leaflet was posted to every household. A full report on winter planning and performance is included is on the agenda. Headlines include:

- As per local planning the Bromley system had maximum discharge capacity open and available to meet the peak in seasonal demand during early January. Agencies continued to work together to ensure patients were discharged in a safe and timely way and supported to recover and regain independence in the community. Discharge performance dipped slightly during the month of January in line with an increase in demand.
- The Bromley Designated Setting, a national requirement for patients being discharged from hospital with Covid19 to complete their isolation before returning to a care home was utilised successfully during this period.

### Workforce

A recent One Bromley Workforce workshop considered how we work together to promote and support our staff and encourage individuals to work in local health and care services. Outcomes include:

- A recognition event will be held this year to recognise and reflect on the achievements of One Bromley. It will focus on celebrating achievements of staff from across the local system working together to deliver tangible improvements to the health and wellbeing of Bromley residents. There will be a number of award categories which aim to recognise staff, volunteers and teams that have shown outstanding commitment and successfully worked across organisational boundaries.
- To encourage local people to consider working in health and care settings in Bromley, we are recruiting volunteers from within our workforce to be One Bromley Health and Care Career Ambassadors. The Ambassadors will help people make informed choices about the range of roles and professions within the health and care sector and the different routes into such roles. We will be working with local schools, colleges, Jobcentres and the Ambassadors will be part of recruitment fairs and talks.

- The development of a One Bromley Cadet programme to improve the potential career prospects of children and young people in Bromley. This will also be supported by the Ambassadors and open initially to 16–18-year-olds. We will offer virtual sessions and visits/work experience. The programme will provide them with a wider understanding of a range of careers within health and care and give them experience of a being in a health or care work setting.

## **Safeguarding**

The Designated Professionals for Safeguarding have continued to work collaboratively with the Bromley Safeguarding Children Partnership (BSCP) and Bromley Safeguarding Adults Board (BSAB) in relation to both strategic and operational workstreams.

Examples of current Safeguarding activities include:

- A review and assurance of Children’s and Adults’ safeguarding provisions from commissioned health services in Bromley, undertaken in conjunction with the relevant contract leads.
- Extension of the IRIS contract with Victim Support to the end of September 2022 (was due to end in March). *[IRIS delivers training and support to general practices: ongoing training, education and consultancy for the clinical team and administrative staff, care pathways for primary health care practitioners and an enhanced referral pathway to specialist domestic abuse (DA), services for patients who experience DA.]*
- The Safeguarding Team delivered presentations, within the theme of safeguarding in transitions, to over 290 GPs during a GP Academic session in Jan 2022.

## **Bromley Primary Care Access Hubs**

The Bromley Primary Care Access Hubs support general practice in Bromley to meet extended access requirements, delivering primary care services on evenings and weekends. In October 2021, NHS England announced that the planned transfer of access hub services, from a CCG commissioned service, to delivery by Primary Care Networks, will be postponed from April 2022 until October 2022.

CCGs are asked to ensure continuity of services for this six-month period. In Bromley we have enacted a contract extension with the Bromley GP Alliance who currently provides the service. This has been implemented in line with the terms of the NHS Standard Contract that governs the service.

## **Bromley Medicines Optimisation Team**

A significant part of ongoing work for the Medicines Optimisation (MO) Team has been governance, oversight and support for the Covid Vaccination Programme. In particular, supporting NHS England in the assurance process for 'onboarding' of new vaccination sites in community pharmacy, as well as ongoing governance for the handling of different vaccines in all different locations and scenarios.

Work has also been continuing on the Medicines Quality Innovation Productivity and Prevention (QIPP) programme. This has encompassed a number of initiatives on safety/quality improvement and financial areas. Examples of recent work include:

- **South East London (SEL) medicines optimisation workstreams** – input and leadership into diabetes guidelines; dermatology pathway work; paediatric specials prescribing; lipid and atrial fibrillation guidelines
- **Quality and Safety** – supporting implementation of Eclipse safety alert reviews in practices; working with Oxleas and practices on the sodium valproate pregnancy prevention programme and direct messaging to practices on other safety issues/alerts
- **Primary Care Network (PCN) pharmacists** – as these roles become more established, they continue to be supported with induction programmes; training webinars on topical issues eg medication reviews for those with learning difficulties and regular updates via forum meetings
- **Financial** – potential financial initiatives are continually being reviewed throughout the year; implementation of a new electronic prescribing support system for practices, Optimise Rx. This provides quality/safety messaging, but also information on potential cost savings. Ongoing review of the messaging is essential to achieve optimal outcomes.
- **Care homes** – collaboration across South East London to optimise medicines governance in all care homes including individualised home support, support with medicines policies and providing educational webinars to staff and clinicians
- **Community pharmacy** – support to GP practices and community pharmacy on a number of recently commissioned services, examples of current initiatives are the Community Pharmacy Consultation Service, Hypertension case-finding service.

## **Bromley Health and Wellbeing Centre**

We are working in partnership with the London Borough of Bromley in progressing the development of the Health and Well Being Centre in Bromley Town Centre. The two-storey hub is part of a wider development and will provide purposely designed modern healthcare facilities, delivering a premises to meet the current and future needs of the local growing population. The new facility will enable more opportunities for integration between health and wider care services. The Centre will house Dysart Surgery, community services and support the further development of primary care networks. The Outline Business Scheme (OBC) is currently going through the local Due Diligence process and will be submitted to the South East London CCG Governing Body for approval in March before onward submission to NHS England. Capital funding of £9.5 million is being provided by NHS England as part of the wave 4 Sustainability and Transformation Plan (STP) funding allocations. Pending approval of the OBC, the Full Business Case is planned to commence from April 2022 with completion in August 2022 to enable the health hub to be operational from March 2024.