

NHS SE LONDON CLINICAL COMMISSIONING GROUP BROMLEY BOROUGH BASED BOARD

PUBLIC QUESTION AND ANSWERS

THURSDAY 11 NOVEMBER - VIRTUAL MEETING

Present	Job Title
Dr Ruchira Paranjape	Borough CCG GP (Vice Co-chair)
Cllr Colin Smith	Leader of the Council, London Borough of Bromley (Co-chair)
Omar Al-Ramadhani	Head of Assurance (Item 10)
Dr Angela Bhan	Bromley Borough Director
Kim Carey	Interim Director of Adult Services, London Borough of Bromley
Mark Cheung	One Bromley Integrated Care Programme Director
Sonia Colwill	Director of Quality
Paulette Coogan	One Bromley Borough Director of Organisational Development
Claire Graham	Designated Nurse for Children Looked After (Item 7)
Dave Harris	Associate Director of Finance for South East London Clinical Commissioning Group
Claire Lewin	Head of Safeguarding & Designated Nurse for Adults (Item 7)
Helen Norris	Healthwatch
Sean Rafferty	Joint Assistant Director of Integrated Commissioning for South East London CCG and London Borough of Bromley
Cheryl Rehal	Acting Head of Primary and Community Care (Item 8)
Rebecca Saunders	Designated Nurse for Safeguarding Children (Item 7)
Cllr Diane Smith	Portfolio Holder for Adult Care & Health, London Borough of Bromley
James Winstanley	Assistant Director of Primary Care, Londonwide LMCs
Matt Hodges	Borough GP Surgery IT Project Manager
Gemma Alborough	Borough Business Support Lead

REF	QUESTION	RESPONSE FROM BROMLEY BOROUGH BASED BOARD
	Questions in advance of the meeting	
1	I have recently experienced the urgent care walk in centre which was overwhelmed with people coming via 111 from 2 hours away. The service was good but many people could have been seen by their GP or practice nurse one man had leg ulcers and they needed dressing. When I had a call with My GP they avoided the how long question and I was told in due course. What help are you giving	It is important to ensure we enable enough capacity across Bromley to cope with winter pressures. We are pleased to hear that you had a good experience at the Urgent Treatment Centre (UTC). All practices have access to ECGs and there is a service whereby results are reported. If somebody experiences chest pain and they need to seek advice out of hours they should absolutely go to the UTC or to A&E to receive an ECG. Many practices do wound dressings, where dressings for wounds are required at the weekend, patients can attend UTC. There were previously dressings clinics at the

	GPs not only to see people but also how to manage waits for e.g., ambulatory ECG.	weekend, but these were not very well utilised, and it was ultimately felt that it was better to put additional resources into the UTC to assist with this. Work is underway to expand capacity across the system during winter.
Questions raised during the meeting		
1	Would it be possible to put people's names on the screen when they are speaking ? Many thanks.	Unfortunately this is not technically possible with our present software. Presenters will continue to ensure that they introduce themselves before they begin speaking and the agenda document also outlines presenter names next to each item. This is uploaded to the website as part of the papers ahead of the meeting.
2	Is there any update on the Bromley Health and Wellbeing Centre?	The development of the Bromley Health and Well Being Centre scheme is now progressing at pace, working in partnership with the London Borough of Bromley to ensure that the scheme is delivered within tight deadlines associated with funding from NHS England. The project teams are working closely together on all aspects of the scheme including the joint programme plan, designs, commercial arrangements and planning permission ready for the business case. The next key milestone for the CCG will be the submission of the outline business case to the South East London Primary Care Commissioning Committee in March and subsequent submission to NHS England. A full update will be provided to the next Borough Based Board.
3	In future would it be possible for all speakers put their information on the screen as a screen share? This is particularly useful for people who are deaf or partially deaf, especially if they have trouble lip-reading, as a matter of inclusion. With many thanks.	We endeavour for speakers to share their screens during presentations as much as is possible and will note your comment going forwards. To support individuals being able to access the meeting and its content, we post the papers on the website a week prior to the meeting.