



**Issue 49/Wednesday, 30 September 2020**

This is the latest round-up of information for GP practices, produced by South East London CCG. Should you have any questions or need advice, contact your local borough primary care team in the first instance; they will escalate anything they can't resolve to south east London's Coronavirus co-ordination centre.

Please check for any borough-specific information, which will be attached to this bulletin by your borough primary care commissioning team.

## Flu and immunisation

### **Webinar on helping to increase uptake of flu vaccination in the under-65s at-risk group**

NHS England are inviting GPs and PCN directors to join a webinar on 9 October, 12 to 1pm, about increasing uptake in this group. It will include a case study from Ringmead Medical Practice on how they have achieved very high uptake in each of the disease groups.

Sir David Sloman, London Regional Director and Gold Commander, and London Region's Medical Director, Dr Vin Diwakar will be talking.

For more information and the Teams invite to the webinar, please [click here](#)

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### **Flu 'call and recall' letter for school-aged children**

The first national flu 'call and recall' letters from NHSE went out to the parents of school aged children at the end of last week.

You can read the template [here](#)

Regional heads of public health are free to share this information with their school flu

vaccination providers.

The letters are meant to remind parents to consent to their child having the flu vaccination this year.

Similar letters to the parents of 2-3 year-olds reminding them to get their children vaccinated at their GP surgery are planned for a 5 October release, and we will share that letter with you as soon as NHSE have sent it to us.

Letters to people in other cohorts (over-65s; 16-64 with long-term health conditions and 0-16 with long term health conditions) will follow, and we will let you know when those letters are going out once we've heard from NHSE.

The letters are intended to complement the flu vaccination 'call and recall' mechanisms GPs have in place, and to act as a reminder to people to take up the invitation.

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## 50-64-year-old cohort

As there is anecdotal evidence that 50-64 year-olds are trying to book flu vaccines, the national flu comms lead has prepared some copy that GPs can use to make it clear that 50-64 year-olds will not be vaccinated until November at the earliest, and only then if there is vaccine available.

We referred to this in last week's bulletin, page 12 of the resource pack for PCNs, but we're highlighting it now for ease of reference.

*"Please note that people in the 50-64-year old age group will not be vaccinated until November and December, provided there is sufficient vaccine, and no appointments will be offered for this age group until then. This is to ensure that those who are most at risk are vaccinated first.*

*If you are 50-64 and you are in one of the other groups which is eligible for the flu vaccination, for example you have a health condition which puts you at risk from the flu, you will be invited earlier."*

Please also note that we're not supposed to be vaccinating this age group until the clinically at risk have first been done.

This means that no 50-64-year-olds (other than those who are in the clinical at-risk group) should be invited to attend for a vaccine until there is confirmation from the national team that there is vaccine supply for this group.

If you have any queries on this please contact the London Immunisation Team directly: [england.londonimms@nhs.net](mailto:england.londonimms@nhs.net)

## Latest news

### Disability Annual Health Check Toolkit now out

The aim of the toolkit is to support GP Practices to undertake good quality annual health checks for people with learning disabilities, who have been disproportionately impacted by Covid-19.

It's been developed by NHS England – London Region, with support from Speaking Up Lewisham, clinicians, providers, and CCG leads.

Link to [toolkit](#)

Link to [example script](#) for inviting someone to a learning disability annual health check.

If you want to provide any feedback about the toolkit please [click here](#)

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## New NHS Covid-19 app

If you need resources to help explain to patients how the new app works, including advice translated into different languages, please [click here](#)

If you want creative materials to help promote the app, please [click here](#)

**NB** Please note that this link is only accessible via an NHS email account.

## NHS 111 First update

NHS 111 First will be rolled out to all areas of London by early December.

The aim is to encourage people to call NHS 111 first, when seeking urgent care, and then if they need to be seen in an emergency department, an appointment will be made for them.

This important nationwide initiative builds on existing NHS 111 services which include booked appointments with GPs and referrals to community services.

The London campaign forms part of a co-ordinated, national winter communications plan being developed by NHS England that covers:

- Reassurance around accessing hospital and primary care services
- Flu vaccination programme
- NHS 111 First.

The NHS 111 First initiative in London will be rolled out in three waves between September and December 2020, with the plan for south east London emergency departments being:

- Wave 1 (September) – Queen Elizabeth Hospital, Woolwich
- Wave 2 (October) – Princess Royal University Hospital, Orpington and St Thomas' Hospital
- Wave 3 (November/December) University Hospital Lewisham and King's College Hospital, Denmark Hill.

From September 2020, people contacting NHS 111 in south east London, and who are assessed as needing to attend an emergency department will be advised where they need to go for treatment.

If they are close to the Queen Elizabeth in Woolwich, a time slot will be booked for them.

Options for where people can go with an appointment will increase as we move through the second and third waves. The full regional and local promotion of the campaign will commence once all sites are live and there is the necessary capacity and systems in place to deliver this change.

Importantly, everyone attending an emergency department, with or without an

appointment, will be seen.

Each service will have educational material for patients on how to seek assistance the next time they have an urgent health need, including how to register with a GP if required.

At the same time as encouraging people to use NHS 111 first, the campaign in south east London will also remind people that their GP practice remains available to provide them with medical advice and support as needed.

## Infection prevention and control advice

### IPC guidance communications toolkit

NHS London comms team have just released a new comms toolkit to help support the IPC Covid-19 guidance for the remobilisation of services within health and care settings, which was released in August.

Link to download the [communications toolkit](#), a key highlights [reference guide](#) and the [care pathways overview poster](#)

## Virtual seminars and conferences

### Guy's and St Thomas' NHS Foundation Trust

Guy's and St Thomas' have three upcoming virtual seminars for GPs and practice nurses.

#### Update on adult dermatology

1.30 to 2.30pm, Wednesday 7 October

Ms Natalie Attard, lead consultant for adult general dermatology is holding a one hour interactive virtual seminar with a practical overview of lumps and bumps cases in primary care.

After you register, you will be sent an invitation link to join the Bluejeans seminar with all the instructions. This talk counts for one CPD point and a certificate of attendance will be sent to you. To book [click here](#)

#### Update on child obesity

1.30 to 2.30pm, Tuesday 20 October

Clinical Lead for Obesity Service Development Project, Jennie Crossan, and Lead Paediatric Dietitian, Julia Hopkins, both present this webinar.

This event counts for one CPD point and a certificate of attendance will be sent to you. To reserve a place [click here](#)

#### Update on maternity care for GPs and practice nurses

1:30 to 2.30pm, Friday 6 November

Dr Manju Chandiramani, Consultant Obstetrician and Clinical Lead for Maternity Assessment Unit at Guy's and St Thomas', would like to invite you to a one hour interactive virtual seminar where you will learn how to improve the patient referrals and the management of antenatal and postnatal care. Questions will be taken at the end of the talk.

This event counts for one CPD point. Instructions on how to join the seminar via Bluejeans will be sent to you in a separate email. To book your attendance [click here](#)

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## King's Health Partners Annual Conference

King's annual conference will be held this year online from 13 to 14 October.

It will see the launch of their new five-year plan, 'Delivering Better Health for all through High-Impact Innovation'.

The conference will cover a broad spectrum of renowned speakers sharing their views on how it will drive real benefit to patients and communities.

[You can use this link to register online](#)

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## King's Health Partners Primary Care webinar series

1 to 2pm, Wednesday 21 October

A third episode in the King's Health Partners Primary Care webinar series has just been announced.

Hear about the primary care Covid-19 response in south east London, what we learnt and what it means for the future. Book a place [here](#)

## Information from acute and mental health providers

### e-RS update

The latest versions of the documents outlining changes to referrals at our acute hospitals are below. Latest updates and key messages to practices are in red:

[GSTT Acute \(updated 30/09\)](#)

[King's College Hospital NHS Foundation Trust \(updated 15/09\)](#)

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### Cancer updates

## South East London Cancer Alliance

### [Cancer Updates for GPs - 16 September 2020](#)

Dr Winnie Kwan, GP lead for Bexley, has produced a [practical support guide](#) to help the understanding of the requirements of the PCN DES.

The guide includes a number of approaches for PCNs to consider in order to deliver the early diagnosis elements of the DES specification.

## Transforming Cancer Services Team for London (TCST)

For latest TCST information about urgent urology referrals for suspected cancer please [click here \(updated September 2020\)](#)

# Medicines management

## National Institute for Health and Care Excellence (NICE) quality standards for community pharmacy

NICE published [Quality Standards](#) for community pharmacies in August 2020.

They are intended to help providers improve the quality of care they provide to patients, especially for those more vulnerable to Covid-19.

The standards are also important, as achieving Healthy Living Pharmacy Level 1 status will become an essential service requirement for all community pharmacies later this financial year.

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## The SEL Integrated Medicines Optimisation Committee - new name for the Area Prescribing Committee

From 1 September 2020, the SEL Area Prescribing Committee (SEL APC) has changed its name to the **SEL Integrated Medicines Optimisation Committee** (SEL IMOC).

This is to reflect the transition of the local healthcare system to an integrated care system (ICS) in south east London.

If you'd like to find out more about the committee's role and functions, please refer to their updated [Terms of Reference](#).

The previous committee name will continue to be included (in brackets) as appropriate on IMOC outputs for the rest of this financial year to enable local healthcare professionals to become more familiar with the new name.

Do look out for resources and outputs from the SEL IMOC.

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