

## Primary care commissioning committee (PCCC) meeting Questions received from the public with responses from the CCG

MEETING DATE: 14/10/2020

This question was received prior to the meeting taking place, with the response document then published on the CCG's website and also emailed to the individual who submitted the question. Where a question was raised on behalf of a group, the person's name is listed below; where the person did so as an individual, then their name has not been published.

<p><b>Question 1</b></p> <p>From a member of the public in Southwark</p>	<p><b>Question:</b></p> <p>Given the recent rapid rise in Covid-19 infection rate due to people flouting the guidelines, what is the south east London CCG doing to amplify government's message about adhering to the guidelines (wearing a face-mask in public places, social distancing and regular washing of hands) in order to slow/contain further spread of the virus? Wouldn't it be helpful if the CCG disseminate information about the seriousness of the virus and its impact on the health and well-being of local residents?</p>
<p><b>Response</b></p>	<p>The lead agency for updating and advising the public on the actions being taken to protect the public from Covid-19 is Public Health England, which works through the public health teams in each local authority. To support this work, the NHS – including the CCG – and local authorities in south east London use this centrally produced campaign material to spread key messages across our communities through a variety of channels, including direct to residents (via local authority updates) and via social media. Local authorities also work with different community groups, faith groups, schools and businesses to ensure public health messages are spread and understood. Local public health teams provide further help and support to various settings, as needed.</p> <p>Like all NHS organisations, the CCG has information on its website about Covid-19 and the threat that it poses to the public's health. This includes links to the latest online updates provided by the NHS nationally. The CCG has also worked to protect its staff by requiring people to work from home unless reasons exist that require an office presence. In the case of the latter, these requests are reviewed on a case-by-case basis. In taking this forward, the CCG has worked with local authorities to ensure offices have the appropriate measures in place if people do have to work from them. Our staff also receive weekly briefings on the latest measures being taken to keep people safe from the virus.</p>

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The CCG also provides GP practices with at least weekly updates so that they have access to latest operational and clinical guidance and information that is produced nationally and regionally to ensure they are providing safe care to their patients, whilst also protecting their staff from the virus through following effective infection prevention and control procedures.